



UCS -23

EMPLOYMENT
OPPORTUNITY
ANNOUNCEMENT
STATE OF NEW YORK
UNIFIED COURT SYSTEM

PLEASE POST
ANNOUNCEMENT NO. 1467

THE NYS OFFICE OF COURT ADMINISTRATION -DIVISION OF TECHNOLOGY AND COURT RESEARCH IS RECRUITING FOR THREE (3) POSITIONS IN THE NETWORK/SYSTEM ENGINEER SERIES. THE POSITION WILL BE FILLED IN ANY OF THESE TITLES AND WILL BE DEPENDENT ON THE QUALIFICATIONS AND EXPERIENCE OF THE APPLICANTS SELECTED.

POSITION TITLE: NETWORK SYSTEM ENGINEER III **JG: 28**

BASE SALARY: \$107,629 + \$4,775 LOCATION PAY

QUALIFICATIONS: Bachelor's degree from an accredited college or university and five (5) years of related technical experience in a help desk or technical environment; **or** An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK: Network/System Engineers III work independently in units within the Division of Technology. Network/System Engineers III are responsible for overseeing the work of subordinate personnel and for supervising the installation and configuration of network/system architecture in accordance with current standards. They are responsible for oversight of the planning and delivery of multiple technical systems, technology infrastructure and projects. They work with executive and court managers to ensure that all technology needs are met and to assess the performance of subordinate personnel. They ensure technical support for both users and networks/systems is in accordance with established processes and guidelines. Network/System Engineers III are responsible for providing technical management, project plans and status reports for technical projects and initiatives and performing other related duties.

POSITION TITLE: NETWORK SYSTEM ENGINEER II **JG: 25**

BASE SALARY: \$91,642 + \$4,775 LOCATION PAY

QUALIFICATIONS: Bachelor's degree from an accredited college or university and four (4) years of related technical experience in a help desk or technical environment; **or** An equivalent combination of education and related technical experience in a help desk or technical environment.

DISTINGUISHING FEATURES OF WORK:

Network/System Engineers II work under supervision in units within the Division of Technology. Network/System Engineers II are responsible for overseeing the work of Network/System Engineers I and help desk personnel and for installing and configuring network/system architecture in accordance with current standards. They are responsible for the planning, delivery and monitoring of multiple technical systems, technology infrastructure and projects. They work with court managers to ensure that all technology needs are met and to assess the performance of help desk personnel. They ensure that help desk personnel provide support in accordance with established processes and guidelines. Network/System Engineers II are responsible for evaluating and troubleshooting network servers, telecommunications equipment, courtroom technical equipment, software, hardware and for providing technical management, project plans and status reports for Division of Technology projects and initiatives and performing other related duties.

ASSIGNMENT:

•Convergent Network Engineer: Responsible for evaluating, installing, managing, documenting, and troubleshooting a comprehensive data, voice, and video network. Expertise with fiber optic and copper wiring, networking routing/switching, Wi-Fi, VPN, Firewall, VoIP, and video streaming is required. Experience with Extreme Networks switches and Cisco Unified Communications Manager, or network monitoring tools is a plus.

• Desktop Systems Engineer: Responsible for installing, evaluating, managing, documenting, and troubleshooting endpoints (PCs, printers, scanner, etc.) and their associated software (Windows 11, AntiVirus, Office Suite, One Drive etc.) on the enterprise network. Experience with Enterprise Desktop Management Platform, such as Microsoft System Center Configuration Manager, and Windows Server OS is a plus.

LOCATION: Office of Court Administration – Division of Technology and Court Research
New York City - Citywide

CLASSIFICATION: NON-COMPETITIVE

GENERAL INFORMATION: The above statements are intended to describe the general nature and level of work performed by persons assigned to this title. They do not include all job duties performed by employees in the title, and every position does not necessarily require these duties. Although a position is available and situated at a specific location, the appointee may be subject to reassignment to any position in the same title in this promotion unit dependent upon the needs of the Unified Court System. All applications received from this announcement may be used to fill any vacancies in this title that may occur in this court or agency within the next six (6) months. Position(s) available at the present time: 3.

APPLICATION PROCEDURES: All interested persons meeting the minimum qualifications are encouraged to submit a UCS-5 Application for Employment form (obtainable from any administrative office in a court building or on the web at www.nycourts.gov/careers/UCS5.pdf) and a resume by email to dotapply@nycourts.gov or by mail to:

Gail Testo
Senior Management Analyst
Office of Court Administration, Division of Technology and Court Research
125 Jordan Road
Troy, NY 12180

[APPLICANTS ARE ENCOURAGED TO COMPLETE THE EQUAL EMPLOYMENT OPPORTUNITY DATA COLLECTION FORM.](#)

POSTING DATE: June 21, 2024

APPLICATIONS MUST BE POSTMARKED OR RECEIVED BY: July 19, 2024

The New York State Unified Court System is an equal opportunity employer, and does not discriminate on the basis of race, color, religion, gender (including pregnancy and gender identity or expression), national origin, political affiliation, sexual orientation, marital status, disability, age, membership in an employee organization, parental status, military service, or other non-merit factor.
