

APPENDIX B

STATISTICAL TABLES

**(Including statistical reporting on workload, demographic
and fiscal analysis of the Community Dispute Resolution Centers)**

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APPENDIX B: STATISTICAL TABLES

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 Community Dispute Resolution Centers Program
 2001-2002 and 2002-2003
 Workload Analysis for All Programs

CATEGORY	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
CASE DISPOSITION					
Conciliated w/o face-to-face session	11,241	24.1%	12,778	24.6%	13.7%
Mediated - Written Agreement	10,260	22.0%	9,248	17.8%	-9.9%
Mediated - Verbal Agreement	1,801	3.9%	1,668	3.2%	-7.4%
Mediated - Partial Agreement	0	0.0%	22	0.0%	100.0%
Mediated - No Agreement	3,876	8.3%	4,010	7.7%	3.5%
Arbitrated	914	2.0%	822	1.6%	-10.1%
Facilitated	62	0.1%	59	0.1%	-4.8%
Complainant Withdrew	1,607	3.4%	1,709	3.3%	6.3%
Respondent Withdrew	2	0.0%	531	1.0%	26450.0%
Case Unamenable	2,488	5.3%	3,325	6.4%	33.6%
Complainant Declined	1,125	2.4%	1,126	2.2%	0.1%
Respondent Declined	2,928	6.3%	2,911	5.6%	-0.6%
Both Declined	681	1.5%	838	1.6%	23.1%
Complainant Failed to show	393	0.8%	411	0.8%	4.6%
Respondent failed to show	1,490	3.2%	1,409	2.7%	-5.4%
Both failed to show	1,218	2.6%	1,103	2.1%	-9.4%
Unable to contact Complainant	493	1.1%	525	1.0%	6.5%
Unable to contact Respondent	3,461	7.4%	6,292	12.1%	81.8%
Unable to Contact Either Party	981	2.1%	1,173	2.3%	19.6%
Other	1,579	3.4%	1,939	3.7%	22.8%
Total	46,600	100.0%	51,899	100.0%	11.4%

REFERRAL SOURCES	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
City Court	9,106	19.5%	8,942	17.2%	-1.8%
County Court	14	0.0%	31	0.1%	121.4%
Family Court	7,045	15.1%	7,259	14.0%	3.0%
Supreme Court	169	0.4%	90	0.2%	-46.7%
Town and Village Courts	943	2.0%	884	1.7%	-6.3%
Child/Adult Protect.	74	0.2%	90	0.2%	21.6%
Business/Corporation	429	0.9%	460	0.9%	7.2%
District Attorney	837	1.8%	563	1.1%	-32.7%
Division of Human Rights	4	0.0%	3	0.0%	-25.0%
Division of Housing	92	0.2%	169	0.3%	83.7%
Legal Aid	200	0.4%	183	0.4%	-8.5%
Media	185	0.4%	100	0.2%	-45.9%
Police	4,969	10.7%	4,081	7.9%	-17.9%
Private Agency	10,945	23.5%	16,875	32.5%	54.2%
Private Attorney	203	0.4%	179	0.3%	-11.8%
Probation	241	0.5%	228	0.4%	-5.4%
Public Agency	3,969	8.5%	4,665	9.0%	17.5%
Public Defender	10	0.0%	13	0.0%	30.0%
Religious Referral	10	0.0%	6	0.0%	-40.0%
Referred by Previous Party	512	1.1%	393	0.8%	-23.2%
School	2,121	4.6%	1,988	3.8%	-6.3%
Sheriff	30	0.1%	47	0.1%	56.7%
State Police	13	0.0%	13	0.0%	0.0%
Walk-In	2,475	5.3%	2,422	4.7%	-2.1%
Word-of-mouth	999	2.1%	1,121	2.2%	12.2%
Other	1,005	2.2%	1,094	2.1%	8.9%
Total	46,600	100%	51,899	100%	11.4%

Table 1, Page 2
Community Dispute Resolution Centers Program
2001-2002 and 2002-2003
Workload Analysis for All Programs

TYPE OF DISPUTE	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
Administrative Hearing	1,273	2.7%	1,427	2.7%	12.1%
Civil - Housing	3,687	7.9%	4,327	8.3%	17.4%
Civil - Large Claim	23	0.0%	615	1.2%	2573.9%
Civil - Mobile Home	14	0.0%	3	0.0%	-78.6%
Civil -Small Claims	20,932	44.9%	23,962	46.2%	14.5%
DSS Conciliation	1,460	3.1%	1,661	3.2%	13.8%
Felony	69	0.1%	60	0.1%	-13.0%
Juvenile Delinquency	1,351	2.9%	819	1.6%	-39.4%
Matrimonial	426	0.9%	579	1.1%	35.9%
Misdemeanor/Violation	7,726	16.6%	6,691	12.9%	-13.4%
Other	5	0.0%	831	1.6%	16520.0%
Parenting Issues	8,052	17.3%	8,716	16.8%	8.2%
Peer Mediation	0	0.0%	168	0.3%	100.0%
Permanency	20	0.0%	8	0.0%	-60.0%
PINS / Pre-Pins	1,557	3.3%	1,967	3.8%	26.3%
Youth	5	0.0%	65	0.1%	1200.0%
Total	46,600	100%	51,899	100%	11.4%

RELATIONSHIP OF PARTIES	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
Acquaintances	3,185	6.8%	2,444	4.7%	-23.3%
Boy/Girlfriend	471	1.0%	338	0.7%	-28.2%
Child in Common	0	0.0%	74	0.1%	100.0%
Client/Agency	3,192	6.8%	3,002	5.8%	-6.0%
Consumer/Merchant	5,306	11.4%	5,320	10.3%	0.3%
Co-Workers	291	0.6%	294	0.6%	1.0%
Divorced	1,635	3.5%	1,846	3.6%	12.9%
Domestic Partners	91	0.2%	61	0.1%	-33.0%
Employer/Employee	499	1.1%	492	0.9%	-1.4%
Ex-boy/girlfriend	3,767	8.1%	4,156	8.0%	10.3%
Extended Family	565	1.2%	495	1.0%	-12.4%
Friend	908	1.9%	855	1.6%	-5.8%
Immediate Family	2,825	6.1%	3,278	6.3%	16.0%
Individual/Corporation	10,926	23.4%	17,017	32.8%	55.7%
Landlord/Tenant	4,460	9.6%	4,385	8.4%	-1.7%
Lover-in-common	0	0.0%	1	0.0%	100.0%
Married	1,501	3.2%	1,499	2.9%	-0.1%
Member of Group	1	0.0%	5	0.0%	400.0%
Neighbors	3,234	6.9%	2,765	5.3%	-14.5%
Other	1,325	2.8%	1,308	2.5%	-1.3%
Room/Housemates	338	0.7%	256	0.5%	-24.3%
School/Parent	0	0.0%	27	0.1%	100.0%
Separated	1,074	2.3%	1,089	2.1%	1.4%
Strangers	1,006	2.2%	892	1.7%	-11.3%
Total	46,600	100%	51,899	100%	11.4%

Table 1, Page 3
Community Dispute Resolution Centers Program
2001-2002 and 2002-2003
Workload Analysis for All Programs

NATURE OF DISPUTE	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
Aggravated Assault	70	0.2%	147	1.6%	110.0%
Aggravated Harassment	502	1.1%	354	0.7%	-29.5%
Agricultural	0	0.0%	1	0.0%	100.0%
Animal Complaint	55	0.1%	47	0.1%	-14.5%
Arson	6	0.0%	8	0.0%	33.3%
Assault	576	1.2%	500	1.0%	-13.2%
Behavior Issues/Truancy (not PINS)	562	1.2%	633	1.2%	12.6%
Breach of Contract	18,001	38.6%	23,536	45.3%	30.7%
Burglary	36	0.1%	24	0.0%	-33.3%
Child Custody	251	0.5%	90	0.2%	-64.1%
Child Permanency Issues	20	0.0%	7	0.0%	-65.0%
Child Support	47	0.1%	21	0.0%	-55.3%
Criminal Misapplication of Property	23	0.0%	18	0.0%	-21.7%
Criminal Mischief	261	0.6%	268	0.5%	2.7%
Criminal Possession of Stolen Property	23	0.0%	26	0.1%	13.0%
Criminal Tampering	3	0.0%	5	0.0%	66.7%
Criminal Trespass	56	0.1%	67	0.1%	19.6%
Custody Modification	1,466	3.1%	1,979	3.8%	35.0%
Custody-Original	3,671	7.9%	3,921	7.6%	6.8%
Divorce/Separation	423	0.9%	445	0.9%	5.2%
Early Intervention Program	47	0.1%	90	0.2%	91.5%
Ejectment	0	0.0%	19	0.0%	100.0%
Forgery	10	0.0%	6	0.0%	-40.0%
Fraud/Bad Checks	543	1.2%	532	1.0%	-2.0%
Grand Larceny	13	0.0%	20	0.0%	53.8%
Harrasment	5,018	10.8%	4,079	7.9%	-18.7%
Holdover on Rental Property	0	0.0%	2	0.0%	100.0%
Housing Discrimination	1	0.0%	1	0.0%	0.0%
Housing Dispute	2,684	5.8%	2,917	5.6%	8.7%
Interpersonal Dispute	2,762	5.9%	2,564	4.9%	-7.2%
Larceny	22	0.0%	11	0.0%	-50.0%
Lemon Law	582	1.2%	729	1.4%	25.3%
Menacing	93	0.2%	80	0.2%	-14.0%
Noise	615	1.3%	572	1.1%	-7.0%
Non-payment of Rent	0	0.0%	35	0.1%	100.0%
Other	1,362	2.9%	1,192	2.3%	-12.5%
Personal/Real Property	2,053	4.4%	2,067	4.0%	0.7%
Persons In Need of Supervision (PINS)	994	2.1%	1,308	2.5%	31.6%
Petty Larceny	298	0.6%	255	0.5%	-14.4%
Public Accommodations	5	0.0%	19	0.0%	280.0%
Reckless Endangerment	17	0.0%	22	0.0%	29.4%
Robbery	8	0.0%	7	0.0%	-12.5%
Sexual Harassment	4	0.0%	5	0.0%	25.0%
Special Education Mediation Prog.	635	1.4%	523	1.0%	-17.6%
Support-Modification	237	0.5%	259	0.5%	9.3%
Support-Original	175	0.4%	200	0.4%	14.3%
Theft of Services	57	0.1%	58	0.1%	1.8%
Unauthorized Use of a Motor Vehicle	19	0.0%	20	0.0%	5.3%
Vandalism	9	0.0%	7	0.0%	-22.2%
VESID	8	0.0%	14	0.0%	75.0%
Violation of Town/City Ordinance	11	0.0%	8	0.0%	-27.3%
Visitation (child with parents)	154	0.3%	103	0.2%	-33.1%
Visitation-Modification	1,321	2.8%	1,370	2.6%	3.7%
Visitation-Original	729	1.6%	638	1.2%	-12.5%
Workplace Discrimination	62	0.1%	70	0.1%	12.9%
Total	46,600	100%	51,899	100%	11.4%

Table 1, Page 4
 Community Dispute Resolution Centers Program
 2001-2002 and 2002-2003
 Workload Analysis for All Programs

RETURNED TO MEDIATION	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
Previous Party: New Matter	6,581	14.1%	6,279	12.1%	-4.6%
Remediation of Previous Matter	1,501	3.2%	1,150	2.2%	-23.4%
Noncompliance w/ Previous Agreement	340	0.7%	360	0.7%	5.9%
New Matter	38,178	81.9%	44,110	85.0%	15.5%
Total	46,600	100%	51,899	100%	11.4%

REFERRED FOR ADDITIONAL SERVICES	2001-2002	PERCENT OF TOTAL	2002-2003	PERCENT OF TOTAL	PERCENT CHANGE
Adult Protective Services	5	0.0%	4	0.0%	-20.0%
Business/Corporation	101	0.2%	273	0.5%	170.3%
City Court	1,038	2.2%	1,482	2.9%	42.8%
County Court	2	0.0%	1	0.0%	-50.0%
District Attorney	377	0.8%	171	0.3%	-54.6%
Division of Housing	4	0.0%	25	0.0%	525.0%
Division of Human Rights	1	0.0%	0	0.0%	-100.0%
Family Court	1,413	3.0%	1,763	3.4%	24.8%
Legal Aid	1	0.0%	11	0.0%	1000.0%
NYC Civil Ct - Housing	0	0.0%	20	0.0%	100.0%
NYC Civil Ct - Pro Se	0	0.0%	125	0.2%	100.0%
NYC Civil Ct - Small Claims	0	0.0%	26	0.1%	100.0%
Police	830	1.8%	502	1.0%	-39.5%
Private Agency	6	0.0%	30	0.1%	400.0%
Private Attorney	7	0.0%	16	0.0%	128.6%
Probation	24	0.1%	19	0.0%	-20.8%
Public Agency	82	0.2%	257	0.5%	213.4%
Referred by Previous Client	2	0.0%	2	0.0%	0.0%
School	86	0.2%	363	0.7%	322.1%
Sheriff	0	0.0%	2	0.0%	100.0%
Supreme Court	16	0.0%	1	0.0%	-93.8%
Town & Village Courts	148	0.3%	82	0.2%	-44.6%
Z-Other	94	0.2%	106	0.2%	12.8%
No Referral Elsewhere	42,363	90.9%	46,618	89.8%	10.0%
Total	46,600	100%	51,899	100%	11.4%

ADDITIONAL INFORMATION	2001-2002	2002-2003	PERCENT CHANGE
No. of Individuals Served Through:			
Conciliation/Mediation/Arbitration	65,950	66,125	0.3%
Others	42,345	52,538	24.1%
Total	108,295	118,663	9.6%
Total Amount Agreed To / Awarded	\$7,297,542	\$7,253,442	-0.6%
Total No. of Cases Involved	3,756	3,645	-3.0%
Ave. Amount Agreed To/Awarded Per Case	\$1,943	\$1,991	2.5%
Avg. Days From Intake to Disposition For:			
All Cases	28	27	-3.6%
Conciliation/Mediation/Arbitration	25	21	-16.0%
Single Hearings	19	16	-15.8%
Multiple Hearings	62	60	-3.2%
Total Number of Sessions:	20,457	18,897	-7.6%
Avg. Minutes Per Mediation/Arbitration	77	73	-5.2%

TABLE 2

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
CLIENT DEMOGRAPHIC ANALYSIS FOR ALL PROGRAMS FOR 2001-02 AND 2002-03
 (APRIL 1, 20001 TO MARCH 31, 2002) (APRIL 1, 2002 TO MARCH 31, 2003)
 COMPLAINANT RESPONDENT COMPLAINANT RESPONDENT

CATEGORY	COMPLAINANT		RESPONDENT		COMPLAINANT		RESPONDENT	
	PERSONS	% OF TOTAL						
AGE								
LESS THAN 17	1,455	3.12%	2,146	4.49%	1,266	2.69%	2,342	4.88%
17 - 20	945	2.03%	1,251	2.62%	750	1.59%	1,222	2.55%
21 - 29	3,666	7.86%	3,723	7.79%	3,431	7.29%	3,611	7.53%
30 - 39	5,883	12.61%	5,050	10.57%	5,304	11.27%	4,845	10.10%
40 - 49	4,329	9.28%	3,430	7.18%	4,066	8.64%	3,402	7.09%
50 - 59	2,100	4.50%	1,483	3.10%	1,990	4.23%	1,462	3.05%
60 - 64	497	1.07%	318	0.67%	501	1.06%	318	0.66%
65+	933	2.00%	416	0.87%	887	1.89%	401	0.84%
UNDETERMINED	26,844	57.54%	29,964	62.71%	28,860	61.33%	30,383	63.32%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%
GENDER								
FEMALE	21,671	46.45%	15,273	31.96%	17,509	37.21%	14,308	29.82%
MALE	15,429	33.07%	16,084	33.66%	12,438	26.43%	15,614	32.54%
UNDETERMINED	9,552	20.48%	16,424	34.37%	17,108	36.36%	18,064	37.64%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%
EMPLOYMENT STATUS								
DISABILITY	811	1.74%	382	0.80%	696	1.48%	410	0.85%
EMPLOYED	14,102	30.23%	20,992	43.93%	13,248	28.15%	22,043	45.94%
FAMILY MEMBER EMPLOYED	395	0.85%	179	0.37%	255	0.54%	132	0.28%
PUBLIC ASSISTANCE	760	1.63%	1,905	3.99%	487	1.03%	2,164	4.51%
SOC. SEC./RETIRED	1,124	2.41%	442	0.93%	953	2.03%	462	0.96%
STUDENT	1,863	3.99%	2,290	4.79%	1,507	3.20%	2,176	4.53%
UNEMPLOYED	1,599	3.43%	1,184	2.48%	1,620	3.44%	1,477	3.08%
UNDETERMINED	25,998	55.73%	20,407	42.71%	28,289	60.12%	19,122	39.85%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%

(continued on page 2 of Table 2)

TABLE 2, Page 2

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
 CLIENT DEMOGRAPHIC ANALYSIS FOR ALL PROGRAMS FOR 2001-02 AND 2002-03

CATEGORY	(APRIL 1, 2001 TO MARCH 31, 2002)				(APRIL 1, 2002 TO MARCH 31, 2003)			
	COMPLAINANT		RESPONDENT		COMPLAINANT		RESPONDENT	
	PERSONS	% OF TOTAL	PERSONS	% OF TOTAL	PERSONS	% OF TOTAL	PERSONS	% OF TOTAL
RACE/ETHNICITY								
ASIAN	366	0.78%	240	0.50%	250	0.53%	229	0.48%
BLACK	4,558	9.77%	4,578	9.58%	4,178	8.88%	4,413	9.20%
HISPANIC	3,664	7.85%	3,099	6.49%	3,507	7.45%	2,871	5.98%
NATIVE AMERICAN	52	0.11%	58	0.12%	59	0.13%	50	0.10%
WHITE	13,248	28.40%	13,399	28.04%	12,128	25.77%	12,503	26.06%
OTHER	476	1.02%	349	0.73%	492	1.05%	343	0.71%
UNDETERMINED	24,288	52.06%	26,058	54.54%	26,441	56.19%	27,577	57.47%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%
INCOME LEVEL								
LESS THAN \$9,000	4,169	8.94%	3,993	8.36%	3,040	6.46%	3,575	7.45%
\$9,001 - \$16,000	2,529	5.42%	1,609	3.37%	1,963	4.17%	1,495	3.12%
\$16,001 - \$25,000	2,916	6.25%	2,115	4.43%	2,943	6.25%	2,238	4.66%
\$25,001 - \$35,000	1,608	3.45%	1,195	2.50%	1,363	2.90%	965	2.01%
\$35,000+	2,531	5.43%	2,442	5.11%	2,232	4.74%	2,278	4.75%
UNDETERMINED	32,899	70.52%	36,427	76.24%	35,514	75.47%	37,435	78.01%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%
EDUCATION LEVEL								
0 - 8	996	2.13%	1,004	2.10%	666	1.42%	897	1.87%
9 - 11	2,171	4.65%	2,003	4.19%	1,692	3.60%	1,881	3.92%
12	5,943	12.74%	4,746	9.93%	5,392	11.46%	4,771	9.94%
13 - 15	2,672	5.73%	1,590	3.33%	2,367	5.03%	1,641	3.42%
16	1,394	2.99%	1,062	2.22%	1,203	2.56%	897	1.87%
17+	609	1.31%	635	1.33%	561	1.19%	483	1.01%
UNDETERMINED	32,867	70.45%	36,741	76.89%	35,174	74.75%	37,416	77.97%
TOTAL	46,652	100.00%	47,781	100.00%	47,055	100.00%	47,986	100.00%

TABLE 3

**COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
STATEWIDE CLIENT DEMOGRAPHIC COMPARISONS
FOR COMBINED COMPLAINANTS AND RESPONDENTS FOR 2000-01 AND 2001-02**

(APRIL 1, 2000 TO MARCH 31, 2001) (APRIL 1, 2001 TO MARCH 31, 2002)

CATEGORY	COMPLAINANTS/ RESPONDENTS		COMPLAINANTS/ RESPONDENTS	
	(1)	(2)	(1)	(2)
	PERSONS	% OF TOTAL	PERSONS	% OF TOTAL
AGE				
LESS THAN 17	3,601	3.81%	3,608	3.80%
17 - 20	2,196	2.33%	1,972	2.07%
21 - 29	7,389	7.82%	7,042	7.41%
30 - 39	10,933	11.58%	10,149	10.68%
40 - 49	7,759	8.22%	7,468	7.86%
50 - 59	3,583	3.79%	3,452	3.63%
60 - 64	815	0.86%	819	0.86%
65+	1,349	1.43%	1,288	1.36%
UNDETERMINED	56,808	60.16%	59,243	62.33%
TOTAL	94,433	100.00%	95,041	100.00%
GENDER				
MALE	31,513	33.37%	28,052	29.52%
FEMALE	36,944	39.12%	31,817	33.48%
UNDETERMINED	25,976	27.51%	35,172	37.01%
TOTAL	94,433	100.00%	95,041	100.00%
EMPLOYMENT STATUS				
DISABILITY	1,193	1.26%	1,106	1.16%
EMPLOYED	35,094	37.16%	35,291	37.13%
FAMILY MEMBER EMPL	574	0.61%	387	0.41%
PUBLIC ASSISTANCE	2,665	2.82%	2,651	2.79%
SOC. SEC./RETIRED	1,566	1.66%	1,415	1.49%
STUDENT	4,153	4.40%	3,683	3.88%
UNEMPLOYED	2,783	2.95%	3,097	3.26%
UNDETERMINED	46,405	49.14%	47,411	49.88%
TOTAL	94,433	100.00%	95,041	100.00%

(Continued on page 2 of Table 3)

TABLE 3, Page 2

COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
 STATEWIDE CLIENT DEMOGRAPHIC COMPARISONS
 FOR COMBINED COMPLAINANTS AND RESPONDENTS FOR 2000-01 AND 2001-02

(APRIL 1, 2000 TO MARCH 31, 2001) (APRIL 1, 2001 TO MARCH 31, 2002)

CATEGORY	COMPLAINANTS/ RESPONDENTS		COMPLAINANTS/ RESPONDENTS	
	(1) PERSONS	(2) % OF TOTAL	(1) PERSONS	(2) % OF TOTAL
RACE/ETHNICITY				
ASIAN	606	0.64%	479	0.50%
BLACK	9,136	9.67%	8,591	9.04%
HISPANIC	6,763	7.16%	6,378	6.71%
NATIVE AMERICAN	110	0.12%	109	0.11%
WHITE	26,647	28.22%	24,631	25.92%
OTHER	825	0.87%	835	0.88%
UNDETERMINED	50,346	53.31%	54,018	56.84%
TOTAL	94,433	100.00%	95,041	100.00%
INCOME LEVEL				
LESS THAN \$9,000	8,162	8.64%	6,615	6.96%
\$9,001 - \$16,000	4,138	4.38%	3,458	3.64%
\$16,001 - \$25,000	5,031	5.33%	5,181	5.45%
\$25,001 - \$35,000	2,803	2.97%	2,328	2.45%
\$35,000+	4,973	5.27%	4,510	4.75%
UNDETERMINED	69,326	73.41%	72,949	76.76%
TOTAL	94,433	100.00%	95,041	100.00%
EDUCATION LEVEL				
0 - 8	2,000	2.12%	1,563	1.64%
9 - 11	4,174	4.42%	3,573	3.76%
12	10,689	11.32%	10,163	10.69%
13 - 15	4,262	4.51%	4,008	4.22%
16	2,456	2.60%	2,100	2.21%
17+	1,244	1.32%	1,044	1.10%
UNDETERMINED	69,608	73.71%	72,590	76.38%
TOTAL	94,433	100.00%	95,041	100.00%

TABLE 4 - Page 1 of 2

Community Dispute Resolution Centers Program
Workload Summary By Program, FY 2002-03

COUNTY	CASES								AVG. DAYS TO DISPOSITION	
		CONCILI- ATIONS	MEDIATED, AGREEMENT	MEDIATED, NO AGREEMENT	ARBITR- ATIONS	CONC./MED. ARB.	PERSONS SERVED	ALL CASES	CONC., MED. ARB. CASES	
	192	8	104	6	0	118	632	39	44	
ALBANY COUNTY	420	0	231	67	32	330	930	23	22	
ALLEGANY COUNTY	34	4	16	2	0	22	70	19	23	
BRONX COUNTY	1,764	137	463	142	24	766	3,599	40	23	
BROOME COUNTY	1,292	96	379	148	12	635	3,312	20	20	
CATTARAUGUS COUNTY	256	25	58	12	0	95	541	18	26	
CAYUGA COUNTY	46	4	11	5	1	21	111	21	35	
CHAUTAUQUA COUNTY	1,136	36	195	77	0	308	2,388	12	13	
CHEMUNG COUNTY	490	55	148	18	6	227	1,588	19	22	
CHENANGO COUNTY	639	31	60	10	0	101	2,020	36	36	
CLINTON COUNTY	558	120	133	51	3	307	1,229	9	11	
COLUMBIA COUNTY	216	5	52	22	3	82	531	24	30	
CORTLAND COUNTY	227	15	92	19	0	126	661	30	32	
DELAWARE COUNTY	393	5	86	15	2	108	1,317	35	41	
DUTCHESS COUNTY	1,118	6	228	156	19	409	2,514	56	34	
ERIE COUNTY	17,643	8,710	330	58	115	9,213	35,463	30	28	
ESSEX COUNTY	67	4	12	4	1	21	156	42	38	
FRANKLIN COUNTY	23	1	7	0	0	8	47	12	5	
FULTON COUNTY	88	0	23	7	1	31	196	22	21	
GENESEE COUNTY	77	8	14	2	4	28	201	18	20	
GREENE COUNTY	514	191	20	9	6	226	1,060	15	33	
HAMILTON COUNTY	1	0	0	0	0	0	2	1		
HERKIMER COUNTY	731	183	108	8	15	314	1,672	19	19	
JEFFERSON COUNTY	495	145	103	21	5	274	1,213	17	8	
KINGS SAFE HORIZON	2,809	258	858	447	46	1,609	7,073	44	27	
LEWIS COUNTY	52	6	13	3	0	22	117	20	16	
LIVINGSTON COUNTY	335	27	173	39	1	240	1,016	29	32	
MADISON COUNTY	83	11	13	3	0	27	265	19	15	
MONROE COUNTY	1,162	79	297	80	76	532	3,041	51	50	
MONTGOMERY COUNTY	195	8	64	29	3	104	451	17	16	
NASSAU COUNTY	3,467	247	1,682	1,029	52	3,010	7,574	5	4	
NIAGARA COUNTY	605	44	116	19	2	181	1,269	13	23	
NY LGBT CTR.	41	2	4	6	0	12	100	112	82	
NY SAFE HORIZON	1,557	85	453	268	91	897	3,452	18	16	
NY WASH. HTS.	389	97	219	5	0	321	886	14	11	
ONEIDA COUNTY	119	1	33	1	47	82	271	39	38	
ONONDAGA COUNTY	1,310	147	354	73	23	597	3,729	20	24	

Column totals and averages appear on Page 2 of Table 4.

Note: "Persons Served" was set to 1 for each case in which the number of persons served was not reported.

TABLE 4 - Page 2 of 2

Community Dispute Resolution Centers Program
Workload Summary By Program, FY 2002-03

COUNTY	CASES	AVG. DAYS TO DISPOSITION							
		CONCILI- ATIONS	MEDIATED, AGREEMENT	MEDIATED, NO AGREEMENT	ARBITR- ATIONS	CONC./MED. ARB.	PERSONS SERVED	ALL CASES	CONC., MED. ARB. CASES
ONTARIO COUNTY	126	3	57	7	0	67	332	34	36
ORANGE COUNTY	392	65	137	95	9	306	869	43	33
ORLEANS COUNTY	4	0	0	1	0	1	9	38	75
OSWEGO COUNTY	276	8	109	28	0	145	924	24	24
OTSEGO COUNTY	523	13	165	48	2	228	1,623	27	37
PUTNAM COUNTY	88	4	37	22	5	68	205	26	15
QUEENS COUNTY	2,023	272	577	195	27	1,071	4,430	31	29
RENSSELAER COUNTY	133	1	70	44	0	115	339	22	17
RICHMOND COUNTY	1,328	227	659	79	17	982	2,989	11	8
ROCKLAND COUNTY	234	7	89	29	38	163	504	35	29
SARATOGA COUNTY	247	1	57	27	7	92	539	50	58
SCHENECTADY COUNTY	331	17	77	35	7	136	753	32	39
SCHOHARIE COUNTY	35	3	12	2	3	20	76	18	16
SCHUYLER COUNTY	89	28	26	3	0	57	318	14	19
SENECA COUNTY	69	7	22	15	0	44	208	52	61
ST. LAWRENCE COUNTY	538	313	177	8	12	510	1,101	1	1
STEBEN COUNTY	342	73	84	14	0	171	1,341	43	48
SUFFOLK COUNTY	729	9	318	215	49	591	1,831	13	8
SULLIVAN COUNTY	242	9	167	46	0	222	751	11	11
TIOGA COUNTY	140	18	51	8	0	77	361	20	12
TOMPKINS COUNTY	476	36	137	57	0	230	1,387	37	41
ULSTER COUNTY	417	43	109	37	3	192	1,081	16	13
WARREN COUNTY	19	1	4	0	0	5	41	42	22
WASHINGTON COUNTY	167	52	39	1	0	92	373	28	27
WAYNE COUNTY	45	6	15	4	0	25	99	48	44
WESTCHESTER COUNTY	2,259	759	543	120	52	1,474	5,244	23	13
WYOMING COUNTY	16	0	7	2	0	9	35	25	26
YATES COUNTY	67	2	41	7	1	51	230	15	13
Statewide Totals	51,899	12,778	10,938	4,010	822	28,548	118,690	27	20

Note: "Persons Served" was set to 1 for each case in which the number of persons served was not reported.

**TABLE 5
COMMUNITY DISPUTE RESOLUTION CENTERS 2002-2003
REFERRALS BY PROGRAM**

COUNTY	CITY COURTS	COUNTY COURTS	FAMILY COURTS	TOWN COURTS	SUPREME COURTS	BUSINESS /CORP.	CHILD/ ADULT PROT.	DISTRICT ATTORNEY	DIV. OF HOUSING
ALBANY COUNTY	145	0	148	0	0	0	0	0	2
ALLEGANY COUNTY	6	0	2	8	0	0	0	0	0
BRONX COUNTY	36	0	122	0	0	1	5	0	3
BROOME COUNTY	253	0	140	63	3	13	2	0	0
CATTARAUGUS COUNTY	126	0	1	21	0	1	0	0	0
CAYUGA COUNTY	13	0	8	2	0	0	0	0	0
CHAUTAUQUA COUNTY	243	0	687	10	0	0	0	0	1
CHEMUNG COUNTY	11	1	229	2	0	0	3	0	0
CHENANGO COUNTY	208	0	388	1	0	0	0	0	0
CLINTON COUNTY	422	0	7	67	0	0	5	0	0
COLUMBIA COUNTY	44	1	71	1	0	0	0	0	0
CORTLAND COUNTY	0	0	36	0	0	0	0	0	8
DELAWARE COUNTY	1	0	327	4	0	0	1	1	0
DUTCHESS COUNTY	737	0	187	3	3	1	2	0	0
ERIE COUNTY	593	0	380	5	0	20	0	1	0
ESSEX COUNTY	0	0	6	1	0	0	3	0	0
FRANKLIN COUNTY	0	0	0	0	0	0	0	0	0
FULTON COUNTY	0	0	72	0	0	0	0	0	0
GENESEE COUNTY	28	0	18	10	0	0	0	0	0
GREENE COUNTY	2	1	30	4	0	0	1	1	0
HAMILTON COUNTY	1	0	0	0	0	0	0	0	0
HERKIMER COUNTY	0	0	113	0	0	390	0	1	100
JEFFERSON COUNT	1	0	195	1	1	1	0	2	0
KINGS COUNTY	505	0	414	2	0	0	10	68	18
LEWIS COUNTY	0	0	20	1	0	0	0	0	0
LIVINGSTON COUNTY	0	0	62	23	1	0	1	0	0
MADISON COUNTY	6	0	2	0	0	0	0	0	0
MONROE COUNTY	72	18	239	31	51	3	0	67	4
MONTGOMERY COUNTY	4	0	98	0	1	1	1	0	2
NASSAU COUNTY	2,424	0	138	1	11	1	3	77	0
NIAGARA COUNTY	62	0	212	8	0	0	0	35	1
NEW YORK/L&GCSC	0	0	0	0	0	0	0	0	0
NEW YORK /Safe Horizon	607	0	211	1	0	1	8	5	7
NEW YORK/WHIC	12	0	1	1	0	0	0	0	0
ONEIDA COUNTY	87	0	0	0	0	0	0	0	0
ONONDAGA COUNTY	312	0	472	0	7	0	5	102	0
ONTARIO COUNTY	1	1	47	19	1	1	0	0	0
ORANGE COUNTY	2	0	90	141	2	1	2	0	0
ORLEANS COUNTY	1	0	0	1	0	0	0	2	0
OSWEGO COUNTY	18	0	218	0	0	0	7	1	0
OTSEGO COUNTY	2	0	223	5	0	1	4	1	0
PUTNAM COUNTY	25	0	10	23	1	0	0	0	0
QUEENS COUNTY	16	0	234	0	1	1	3	29	0
RENSSELAER COUNTY	75	0	35	0	0	0	2	0	0
RICHMOND COUNTY	148	0	73	0	0	7	2	107	10
ROCKLAND COUNTY	10	0	1	145	0	0	0	33	0
SARATOGA COUNTY	132	0	30	17	0	0	0	1	1
SCHENECTADY COUNTY	144	0	71	9	0	2	3	2	2
SCHOHARIE COUNTY	1	0	2	0	0	9	0	0	0
SCHUYLER COUNTY	0	0	26	1	0	0	6	0	0
SENECA COUNTY	0	0	58	0	0	0	0	0	0
ST. LAWRENCE COUNTY	300	0	29	12	0	1	7	14	0
STEUBEN COUNTY	0	0	76	62	0	0	0	0	3
SUFFOLK COUNTY	445	0	1	29	0	0	0	7	6
SULLIVAN COUNTY	7	0	122	6	1	0	0	2	0
TIOGA COUNTY	0	0	33	44	0	0	1	0	0
TOMPKINS COUNTY	98	9	89	1	0	4	2	2	0
ULSTER COUNTY	19	0	224	66	1	0	0	1	0
WARREN COUNTY	1	0	4	1	0	0	0	0	0
WASHINGTON COUNTY	0	0	161	0	0	0	0	0	0
WAYNE COUNTY	0	0	4	16	1	0	0	0	0
WESTCHESTER COUNTY	535	0	158	1	0	0	1	1	1
WYOMING COUNTY	1	0	1	7	0	0	0	0	0
YATES COUNTY	0	0	43	7	4	0	0	0	0
TOTAL	8,942	31	7,099	884	90	460	90	563	169

(Continued on Page 2 of Table 5)

TABLE 5, Page 2
COMMUNITY DISPUTE RESOLUTION CENTERS 2002-2003
REFERRALS BY PROGRAM

COUNTY	DIV. OF HUMAN RIGHTS	LEGAL AID	MEDIA	POLICE	PRIVATE AGENCY	ATTOR- NEY	PROB- ATION	PUBLIC AGENCY	PUBLIC DEF- ENDER
ALBANY COUNTY	0	0	0	0	1	0	53	44	0
ALLEGANY COUNTY	0	0	0	0	10	0	0	4	0
BRONX COUNTY	0	1	0	1,088	1	0	0	30	0
BROOME COUNTY	0	1	3	0	12	5	3	504	1
CATTARAUGUS COUNTY	0	0	0	2	52	0	0	30	0
CAYUGA COUNTY	0	0	0	1	0	1	0	9	0
CHAUTAUQUA COUNTY	0	8	15	22	5	9	0	26	3
CHEMUNG COUNTY	0	20	1	1	0	9	0	73	0
CHENANGO COUNTY	0	0	0	0	1	2	0	6	0
CLINTON COUNTY	0	0	7	1	1	6	0	22	0
COLUMBIA COUNTY	0	0	0	1	2	8	10	20	2
CORTLAND COUNTY	0	1	0	4	14	2	0	59	0
DELAWARE COUNTY	0	2	0	0	1	1	0	21	0
DUTCHESS COUNTY	0	3	22	7	8	9	0	52	0
ERIE COUNTY	0	1	0	79	16,341	10	0	56	0
ESSEX COUNTY	0	0	0	2	1	2	0	5	0
FRANKLIN COUNTY	0	0	0	0	0	0	0	4	0
FULTON COUNTY	0	3	0	0	0	0	0	4	0
GENESEE COUNTY	0	0	0	3	1	1	0	8	0
GREENE COUNTY	0	0	0	0	1	6	0	428	0
HAMILTON COUNTY	0	0	0	0	0	0	0	0	0
HERKIMER COUNTY	0	3	0	1	6	0	0	42	0
JEFFERSON COUNT	0	0	0	1	12	2	0	192	0
KINGS COUNTY	0	25	1	963	27	2	0	61	0
LEWIS COUNTY	0	0	0	0	0	0	0	21	0
LIVINGSTON COUNTY	0	0	0	3	4	0	0	41	0
MADISON COUNTY/	0	14	3	0	4	0	0	19	1
MONROE COUNTY	2	8	16	33	67	11	7	195	0
MONTGOMERY COUNTY	0	7	0	0	2	10	0	36	0
NASSAU COUNTY	0	0	0	26	7	0	0	746	1
NIAGARA COUNTY	0	4	0	2	1	0	0	254	0
NEW YORK/L&GCSC	0	2	2	1	16	2	0	1	0
NEW YORK /Safe Horizon	0	3	1	375	3	2	0	60	0
NEW YORK/WHIC	0	0	3	54	55	1	0	82	0
ONEIDA COUNTY	0	7	2	0	0	0	0	11	0
ONONDAGA COUNTY	0	6	0	114	5	3	0	148	1
ONTARIO COUNTY	0	0	0	1	1	0	0	22	0
ORANGE COUNTY	1	0	2	2	4	13	0	80	1
ORLEANS COUNTY	0	0	0	0	0	0	0	0	0
OSWEGO COUNTY	0	0	2	1	0	4	0	11	0
OTSEGO COUNTY	0	14	6	1	9	25	0	21	0
PUTNAM COUNTY	0	0	1	1	1	0	0	12	0
QUEENS COUNTY	0	6	2	1,072	67	3	0	49	0
RENSSELAER COUNTY	0	0	0	2	4	0	0	3	0
RICHMOND COUNTY	0	0	0	90	15	0	0	60	0
ROCKLAND COUNTY	0	0	0	5	1	0	0	19	0
SARATOGA COUNTY	0	1	2	3	8	4	0	6	0
SCHENECTADY COUNTY	0	2	2	1	1	2	0	12	2
SCHOHARIE COUNTY	0	2	0	0	0	1	0	12	0
SCHUYLER COUNTY	0	1	0	0	0	1	0	16	0
SENECA COUNTY	0	0	0	5	0	0	0	0	0
ST. LAWRENCE COUNTY	0	24	1	6	8	0	0	32	0
STEUBEN COUNTY	0	2	0	2	17	2	0	134	1
SUFFOLK COUNTY	0	0	0	37	3	1	0	83	0
SULLIVAN COUNTY	0	0	0	4	0	2	0	10	0
TIOGA COUNTY	0	1	0	1	6	0	0	5	0
TOMPKINS COUNTY	0	2	0	4	5	12	40	17	0
ULSTER COUNTY	0	2	0	5	1	4	5	46	0
WARREN COUNTY	0	0	0	1	0	0	0	2	0
WASHINGTON COUNTY	0	0	3	0	0	1	0	1	0
WAYNE COUNTY	0	0	0	8	0	0	0	0	0
WESTCHESTER COUNTY	0	2	2	44	58	0	110	695	0
WYOMING COUNTY	0	0	0	0	5	0	0	1	0
YATES COUNTY	0	0	0	0	0	0	0	0	0
TOTAL	3	178	99	4,080	16,875	179	228	4,663	13

(Continued on Page 3 of Table 5)

TABLE 5, Page 3
COMMUNITY DISPUTE RESOLUTION CENTERS 2002-2003
REFERRALS BY PROGRAM

COUNTY	RELIG. REFER.	REF'D. PREV. PARTY	SCHOOL	SHERIFF	STATE POLICE	SELF- REF'D	WORD OF MOUTI	OTHER	COUNTY TOTAL
ALBANY COUNTY	0	0	4	0	0	17	3	3	420
ALLEGANY COUNTY	0	0	1	0	1	0	0	2	34
BRONX COUNTY	0	0	16	0	0	382	0	79	1,764
BROOME COUNTY	0	6	4	1	0	112	72	94	1,292
CATTARAUGUS COUNTY	1	0	10	1	0	0	8	3	256
CAYUGA COUNTY	0	2	0	0	0	8	1	1	46
CHAUTAUQUA COUNTY	0	11	2	4	0	25	49	16	1,136
CHEMUNG COUNTY	0	0	36	2	0	65	31	6	490
CHENANGO COUNTY	0	0	5	0	0	20	6	2	639
CLINTON COUNTY	0	4	3	0	0	8	3	2	558
COLUMBIA COUNTY	0	6	2	0	1	2	43	2	216
CORTLAND COUNTY	0	1	8	1	5	1	92	0	232
DELAWARE COUNTY	0	0	2	0	1	3	20	9	394
DUTCHESS COUNTY	0	1	22	1	0	4	24	27	1,113
ERIE COUNTY	1	18	5	0	0	59	31	42	17,642
ESSEX COUNTY	0	1	3	0	0	0	7	36	67
FRANKLIN COUNTY	0	0	5	0	0	2	5	7	23
FULTON COUNTY	0	0	1	0	0	0	7	1	88
GENESEE COUNTY	0	2	0	1	0	5	0	0	77
GREENE COUNTY	0	1	1	0	0	8	30	0	514
HAMILTON COUNTY	0	0	0	0	0	0	0	0	1
HERKIMER COUNTY	1	37	1	1	1	18	16	0	731
JEFFERSON COUNTY	0	3	5	2	1	57	15	4	495
KINGS COUNTY	0	5	266	0	0	284	24	134	2,809
LEWIS COUNTY	0	0	2	0	0	8	0	0	52
LIVINGSTON COUNTY	0	99	1	3	0	93	1	3	335
MADISON COUNTY/	0	1	1	0	0	0	32	0	83
MONROE COUNTY	0	25	32	14	0	160	16	91	1,162
MONTGOMERY COUNTY	0	1	0	0	0	1	19	12	195
NASSAU COUNTY	0	0	18	0	0	9	4	1	3,467
NIAGARA COUNTY	0	1	0	0	0	19	0	6	605
NEW YORK/L&GCSC	0	0	0	0	0	0	16	1	41
NEW YORK /Safe Horizon	0	0	31	1	0	196	9	36	1,557
NEW YORK/WHIC	0	23	108	0	0	8	35	6	389
ONEIDA COUNTY	0	0	0	0	0	9	2	1	119
ONONDAGA COUNTY	0	16	8	1	0	14	88	8	1,310
ONTARIO COUNTY	0	0	2	0	0	26	1	3	126
ORANGE COUNTY	0	0	4	0	0	37	3	7	392
ORLEANS COUNTY	0	0	0	0	0	0	0	0	4
OSWEGO COUNTY	0	0	1	0	0	0	6	7	276
OTSEGO COUNTY	0	85	46	2	0	8	43	27	523
PUTNAM COUNTY	0	0	4	1	0	3	1	5	88
QUEENS COUNTY	0	1	164	0	0	210	26	139	2,023
RENSSELAER COUNTY	0	0	0	1	0	2	5	4	133
RICHMOND COUNTY	0	2	652	0	0	127	18	17	1,328
ROCKLAND COUNTY	0	0	6	0	0	5	3	6	234
SARATOGA COUNTY	0	0	3	0	0	2	21	16	247
SCHENECTADY COUNTY	0	3	9	0	0	6	44	14	331
SCHOHARIE COUNTY	0	1	3	0	0	3	1	0	35
SCHUYLER COUNTY	0	0	6	0	0	25	7	0	89
SENECA COUNTY	0	0	1	0	0	4	1	0	69
ST. LAWRENCE COUNTY	0	18	10	7	1	58	0	10	538
STEBEN COUNTY	2	5	3	1	0	8	22	2	342
SUFFOLK COUNTY	0	0	10	0	1	0	101	5	729
SULLIVAN COUNTY	0	0	4	1	0	0	0	83	242
TIOGA COUNTY	0	0	6	0	0	2	40	1	140
TOMPKINS COUNTY	0	0	12	0	1	154	0	24	476
ULSTER COUNTY	0	0	5	0	0	3	33	2	417
WARREN COUNTY	0	0	0	0	0	2	2	6	19
WASHINGTON COUNTY	0	0	0	0	0	1	0	0	167
WAYNE COUNTY	0	0	0	0	0	16	0	0	45
WESTCHESTER COUNTY	1	12	431	0	0	108	30	69	2,259
WYOMING COUNTY	0	1	0	0	0	0	0	0	16
YATES COUNTY	0	0	0	1	0	12	0	0	67
TOTAL	6	392	1,985	47	13	2,419	1,117	1,082	51,707

TABLE 6
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
STATEWIDE REFERRAL COMPARISONS BY FISCAL YEAR

SOURCE OF REFERRALS	1997-98	% OF TOTAL	1998-99	% OF TOTAL	1999-00	% OF TOTAL	2000-01	% OF TOTAL	2001-02	% OF TOTAL	2002-03	% OF TOTAL
CITY COURTS	11,969	30.2%	13,120	32.3%	12,113	29.0%	9,228	20.7%	8,998	19.9%	8,942	17.2%
COUNTY COURTS	71	0.2%	64	0.2%	193	0.5%	42	0.1%	13	0.0%	31	0.1%
FAMILY COURTS	3,323	8.4%	4,163	10.3%	4,878	11.7%	6,497	14.5%	6,835	15.1%	7,259	14.0%
SUPREME COURTS *					3		102		160	0.4%	90	0.2%
TOWN/VILLAGE COURTS	1,261	3.2%	1,187	2.9%	1,039	2.5%	1,022	2.3%	934	2.1%	884	1.7%
BUSINESS/CORPORATION	46	0.1%	567	1.4%	480	1.1%	354	0.8%	401	0.9%	460	0.9%
CHILD/ADULT PROTECT.	263	0.7%	56	0.1%	107	0.3%	105	0.2%	70	0.2%	90	0.2%
DISTRICT ATTORNEY	611	1.5%	661	1.6%	564	1.3%	848	1.9%	820	1.8%	563	1.1%
DIVISION OF HOUSING	119	0.3%	105	0.3%	153	0.4%	109	0.2%	92	0.2%	169	0.3%
DIVISION OF HUMAN RIGHTS**									4		3	0.0%
LEGAL AID	154	0.4%	213	0.5%	210	0.5%	205	0.5%	185	0.4%	183	0.4%
MEDIA	327	0.8%	228	0.6%	204	0.5%	192	0.4%	169	0.4%	100	0.2%
POLICE	4,652	11.7%	3,093	7.6%	3,437	8.2%	5,269	11.8%	4,862	10.8%	4,081	7.9%
PRIVATE AGENCY	3,762	9.5%	4,691	11.6%	6,953	16.6%	9,303	20.8%	10,873	24.1%	16,875	32.5%
PRIVATE ATTORNEY	206	0.5%	237	0.6%	272	0.7%	327	0.7%	194	0.4%	179	0.3%
PROBATION	313	0.8%	423	1.0%	214	0.5%	162	0.4%	135	0.3%	228	0.4%
PUBLIC AGENCY	6,827	17.2%	6,150	15.2%	4,956	11.9%	4,026	9.0%	3,810	8.4%	4,665	9.0%
PUBLIC DEFENDER	5	0.0%	4	0.0%	12	0.0%	11	0.0%	10	0.0%	13	0.0%
RELIGIOUS REFERRAL	22	0.1%	44	0.1%	84	0.2%	50	0.1%	7	0.0%	6	0.0%
REFERRED/PREV. PARTY	123	0.3%	232	0.6%	280	0.7%	523	1.2%	495	1.1%	393	0.8%
SCHOOL	2,025	5.1%	1,746	4.3%	1,667	4.0%	1,681	3.8%	1,589	3.5%	1,988	3.8%
SHERIFF	90	0.2%	92	0.2%	87	0.2%	77	0.2%	26	0.1%	47	0.1%
STATE POLICE	28	0.1%	35	0.1%	22	0.1%	18	0.0%	13	0.0%	13	0.0%
WALK-IN	2,370	6.0%	2,296	5.7%	2,342	5.6%	2,615	5.9%	2,412	5.3%	2,422	4.7%
WORD-OF-MOUTH	604	1.5%	653	1.6%	794	1.9%	966	2.2%	953	2.1%	1,121	2.2%
OTHER	519	1.3%	498	1.2%	715	1.7%	929	2.1%	1,128	2.5%	1,094	2.1%
TOTAL	39,690	100.0%	40,558	100.0%	41,779	100.0%	44,661	100.0%	45,188	100.0%	51,899	100.0%

* NEW CATEGORY FOR 2000-01
** NEW CATEGORY FOR 2001-02

TABLE 7, Page 1
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
GRANT AMOUNTS BY FISCAL YEAR
(sorted by primary county)

CONTRACTOR	1998-99	1999-00	2000-01	2001-02	2002-03
ALBANY COUNTY¹					
Center for Alternative Dispute Resolution, Inc.	\$60,000	\$63,328	\$79,518	\$123,000	\$125,900
BRONX COUNTY					
Institute for Mediation and Conflict Resolution, Inc.	\$186,000	\$197,032	\$206,000	\$220,420	\$231,441
BROOME & TIOGA COUNTIES					
Accord, A Center for Dispute Resolution, Inc.	\$109,468	\$114,940	\$120,100	\$123,703	\$126,620
CAYUGA COUNTY²					
Cayuga County Dispute Resolution Center, Inc.	\$30,672	\$7,000	\$0	\$0	\$0
COLUMBIA & GREENE COUNTIES					
Common Ground Dispute Resolution, Inc.	\$69,800	\$73,300	\$76,600	\$79,300	\$81,170
DELAWARE & CHENANGO COUNTIES					
Catholic Charities of Delaware and Otsego Counties, Inc.	\$65,032	\$68,888	\$73,708	\$77,372	\$79,196
DUTCHESS COUNTY					
Mediation Center of Dutchess County, Inc.	\$60,500	\$70,000	\$72,524	\$79,497	\$81,372
ERIE, ALLEGANY, CHAUTAUQUA, NIAGARA, CATTARAUGUS					
WYOMING, GENESEE & ORLEANS COUNTIES					
Better Business Bureau Foundation, Inc.	\$383,312	\$406,048	\$423,000	\$444,150	\$454,623
FULTON, MONTGOMERY & SCHOHARIE COUNTIES					
Catholic Charities of Montgomery County, Inc.	\$81,772	\$85,300	\$86,092	\$88,676	\$90,767
HERKIMER COUNTY					
Catholic Charities of Herkimer County, Inc.	\$43,400	\$45,976	\$49,192	\$51,650	\$52,868
JEFFERSON & LEWIS COUNTIES					
Jeff-Lewis Mediation Center, Inc.	\$61,740	\$65,400	\$68,668	\$70,728	\$72,396
KINGS & NEW YORK COUNTIES					
Safe Horizon	\$362,664	\$373,544	\$390,300	\$409,815	\$430,306
MONROE, LIVINGSTON, ONTARIO, WAYNE,					
SENECA, STEUBEN, CAYUGA & YATES COUNTIES²					
Center for Dispute Settlement, Inc.	\$382,640	\$443,000	\$463,000	\$486,150	\$497,613
NASSAU AND SUFFOLK COUNTIES					
EAC, Inc.	\$229,296	\$242,892	\$253,800	\$271,566	\$277,970
NEW YORK COUNTY					
Washington Heights-Inwood Coalition, Inc.	\$48,300	\$51,164	\$53,500	\$56,175	\$58,984
NEW YORK COUNTY					
Lesbian and Gay Community Service Center	\$0	\$0	\$2,667	\$10,668	\$10,668
ONEIDA COUNTY³					
The Justice Center of Oneida County, Inc.	\$72,292	\$75,908	\$79,400	\$26,467	
The Peacemaker Program, Inc.	\$0	\$0	\$0	\$55,315	\$83,710
ONONDAGA, OSWEGO, CORTLAND & MADISON COUNTIES					
New Justice Conflict Resolution Services, Inc.	\$220,500	\$233,576	\$244,100	\$256,423	\$262,469

Continued on Page 2 of Table 7

TABLE 7, Page 2
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
GRANT AMOUNTS BY FISCAL YEAR
(sorted by primary county)

CONTRACTOR	1998-99	1999-00	2000-01	2001-02	2002-03
ORANGE, PUTNAM, ULSTER, & SULLIVAN COUNTIES⁴					
Dispute Resolution Center of Orange and Putnam Counties, Inc.	\$98,000	\$103,812	\$108,500	\$113,925	\$212,844
OTSEGO COUNTY					
Mediation Services, Inc.	\$45,000	\$47,668	\$49,820	\$53,308	\$54,565
QUEENS COUNTY					
Community Mediation Services, Inc.	\$169,920	\$179,996	\$188,100	\$197,525	\$207,401
RENSSELAER COUNTY¹					
Troy Area United Ministries, Inc.	\$46,000	\$48,728	\$37,682	\$0	\$0
RICHMOND COUNTY					
New York Center for Interpersonal Development, Inc.	\$125,000	\$132,412	\$138,400	\$145,320	\$152,585
ROCKLAND COUNTY					
Volunteer Counseling Service, Inc.	\$48,500	\$49,952	\$51,448	\$52,991	\$54,241
ST. LAWRENCE, FRANKLIN, ESSEX, CLINTON, & HAMILTON					
Northern NY Centers for Conflict Resolution, Inc.	\$122,100	\$129,272	\$130,708	\$138,551	\$141,818
SARATOGA, WARREN & WASHINGTON COUNTIES					
Catholic Charities of Saratoga, Warren and Washington Counties, Inc.	\$97,052	\$102,808	\$106,920	\$111,196	\$113,818
SCHENECTADY COUNTY					
Law, Order & Justice Center, Inc.	\$52,000	\$55,084	\$57,600	\$59,328	\$60,727
TOMPKINS, CHEMUNG, AND SCHUYLER COUNTIES					
Community Dispute Resolution Center, Inc.	\$129,000	\$136,652	\$142,800	\$150,867	\$154,424
ULSTER & SULLIVAN COUNTY⁴					
Ulster/Sullivan Mediation, Inc.	\$80,500	\$85,064	\$88,900	\$91,568	\$0
WESTCHESTER COUNTY					
Cluster, Inc.	\$121,420	\$128,620	\$137,600	\$151,115	\$154,678
GRAND TOTAL	\$3,601,880	\$3,817,364	\$3,980,647	\$4,196,769	\$4,325,174

1 Beginning January 1, 2001 the Center for Alternative Dispute Resolution began providing services in Rensselaer County.

2 In July 1999, the Center for Dispute Settlement began providing services in Cayuga County.

3 Beginning July 1, 2001, the Peacemaker Program, Inc. began providing services in Oneida County

4 Beginning April 1, 2002 Dispute Resolution Center of Orange, Putnam, Ulster, Sullivan began providing services in Ulster and Sullivan Counties

TABLE 8
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
STATEWIDE NYS UCS COST ANALYSIS

CATEGORY	2001-02	2002-03
Total CDRCP Base Grants	<u>\$4,196,769</u>	<u>\$4,325,175</u>
Other Special Program Funding		
Family Court	\$2,052,666	\$2,234,050
Supreme Court	\$167,957	\$181,153
City Court	<u>\$66,751</u>	<u>\$81,195</u>
Total Special Program Funding	<u>\$2,287,374</u>	<u>\$2,496,398</u>
Total CDRCP and Special Mediation Funding	<u><u>\$6,484,143</u></u>	<u><u>\$6,821,573</u></u>
Number of Cases Screened As Appropriate for ADR	45,188	51,899
Cost per Case Screened As Appropriate for ADR	\$143	\$131
Number of Conciliations, Mediations and Arbitrations	27,232	28,548
Cost per Conciliation, Mediation and Arbitration	\$238	\$239
Persons Served Through All Cases Screened Appropriate for a Dispute Resolution Process	105,085	118,690
Cost per Person Served	\$62	\$57
Persons Served Through An Actual Conciliation, Mediation or Arbitration Process	63,730	66,070
Cost per Person Served	\$102	\$103

**TABLE 9
CROSSTABULATION OF NATURE OF DISPUTE BY CASE DISPOSITION
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM, FY 2002-03**

	Resolved		Med. No Agreement		Declined		No Show		No Contact		Unamenable		Total
Assault	229	45%	19	3%	95	19%	81	16%	26	5%	50	10%	500
Aggravated Assault	71	48%	8	5%	30	20%	18	12%	7	4%	13	8%	147
Aggravated Harassment	104	29%	15	4%	98	27%	89	25%	25	7%	23	6%	354
Agricultural	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	1
Animal Complaint	17	36%	5	10%	11	23%	3	6%	6	12%	5	10%	47
Arson	1	12%	0	0%	2	25%	4	50%	0	0%	1	12%	8
Behavior/Truancy (not PINS)	260	41%	56	8%	154	24%	39	6%	78	12%	46	7%	633
Breach of Contract	12,153	51%	1,371	5%	1,112	4%	477	2%	5,540	23%	2,883	12%	23,536
Burglary	12	50%	1	4%	7	29%	3	12%	0	0%	1	4%	24
Child Custody-Original	1,604	39%	340	8%	897	22%	138	3%	526	13%	506	12%	4,011
Child Custody-Modify	792	40%	151	7%	522	26%	44	2%	246	12%	224	11%	1,979
Child Visitation-Original	296	39%	101	13%	163	21%	40	5%	61	8%	80	10%	741
Child Visitation-Modify	472	34%	129	9%	424	30%	47	3%	156	11%	142	10%	1,370
Child Support-Original	128	57%	30	13%	30	13%	1	0%	15	6%	17	7%	221
Child Support-Modify	124	47%	14	5%	67	25%	4	1%	27	10%	23	8%	259
Child Permanency	3	42%	1	14%	2	28%	0	0%	0	0%	1	14%	7
Criminal Misapplication of	8	44%	1	5%	4	22%	2	11%	1	5%	2	11%	18
Criminal Mischief	83	30%	3	1%	108	40%	33	12%	22	8%	19	7%	268
Criminal Possession of	8	30%	0	0%	7	26%	3	11%	5	19%	3	11%	26
Criminal Tampering	1	20%	0	0%	2	40%	1	20%	1	20%	0	0%	5
Criminal Trespass	20	29%	0	0%	34	50%	4	5%	7	10%	2	2%	67
Divorce/Separation	153	34%	46	10%	158	35%	9	2%	30	6%	49	11%	445
Early Intervention Program	41	45%	5	5%	30	33%	12	13%	1	1%	1	1%	90
Forgery	1	16%	0	0%	3	50%	2	33%	0	0%	0	0%	6
Fraud/Bad Checks	135	25%	7	1%	247	46%	14	2%	123	23%	6	1%	532
Grand Larceny	3	15%	0	0%	7	35%	7	35%	1	5%	2	10%	20
Harrassment	1,552	38%	290	7%	741	18%	964	23%	351	8%	181	4%	4,079
Housing Issues	1,529	51%	220	7%	462	15%	228	7%	182	6%	352	11%	2,973
Housing Discrimination	0	0%	0	0%	0	0%	0	0%	1	100%	0	0%	1
Interpersonal Dispute	1,376	53%	175	6%	560	21%	157	6%	184	7%	112	4%	2,564
Larceny	7	63%	0	0%	3	27%	0	0%	0	0%	1	9%	11
Lemon Law	611	83%	3	0%	70	9%	1	0%	0	0%	44	6%	729
Menacing	20	25%	1	1%	33	41%	15	18%	5	6%	6	7%	80
Noise	250	43%	65	11%	95	16%	108	18%	40	6%	14	2%	572
Personal/Real Property	920	44%	579	28%	301	14%	53	2%	148	7%	66	3%	2,067
Persons In Need of	545	41%	104	7%	246	18%	122	9%	85	6%	206	15%	1,308
Petty Larceny	129	50%	6	2%	58	22%	26	10%	9	3%	27	10%	255
Public Accommodations	4	21%	3	15%	4	21%	7	36%	1	5%	0	0%	19
Reckless Endangerment	14	63%	1	4%	4	18%	2	9%	1	4%	0	0%	22
Robbery	2	28%	0	0%	1	14%	3	42%	1	14%	0	0%	7
Sexual Harassment	2	40%	1	20%	1	20%	0	0%	0	0%	1	20%	5
Special Education Mediation	369	70%	34	6%	88	16%	0	0%	8	1%	24	4%	523
Theft of Services	16	27%	6	10%	23	39%	5	8%	7	12%	1	1%	58
Unauthorized Use of a Motor	7	35%	1	5%	5	25%	0	0%	2	10%	5	25%	20
Vandalism	5	71%	1	14%	0	0%	0	0%	0	0%	1	14%	7
VESID	4	28%	5	35%	4	28%	0	0%	0	0%	1	7%	14
Violation of Town/City	4	50%	1	12%	0	0%	0	0%	1	12%	2	25%	8
Workplace Discrimination	11	15%	8	11%	30	42%	2	2%	17	24%	2	2%	70
Other	501	42%	202	16%	172	14%	155	13%	43	3%	119	9%	1,192
Total	24,597	47%	4,010	7%	7,115	13%	2,923	5%	7,990	15%	5,264	10%	51,899

Notes: Resolved: The dispute was resolved through conciliation, mediation, arbitration or facilitation.
Med. No Agree: A mediation session was held and the parties did not reach an agreement.
Declined: One of both parties declined to take part in the process.
No Show: One or both parties did not appear for a scheduled mediation or arbitration session.
No Contact: The program was unable to contact one or both parties.
Unamenable: Program staff determined the case was unamenable.

**TABLE 10
CROSSTABULATION OF RELATIONSHIP OF PARTIES BY CASE DISPOSITION
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM, FY 2002-03**

	Resolved		Med. No Agreement		Declined		No Show		No Contact		Unamenable		Total
Acquaintances	1,215	49%	162	6%	535	21%	225	9%	210	8%	97	3%	2,444
Boy/Girlfriend	138	40%	30	8%	72	21%	30	8%	34	10%	34	10%	338
Child in Common	22	29%	8	10%	32	43%	2	2%	0	0%	10	13%	74
Client/Agency	1,564	52%	402	13%	285	9%	393	13%	302	10%	56	1%	3,002
Consumer/Merchant	2,683	50%	968	18%	999	18%	172	3%	349	6%	149	2%	5,320
Co-Workers	140	47%	24	8%	62	21%	43	14%	14	4%	11	3%	294
Divorced	749	40%	203	10%	528	28%	38	2%	153	8%	175	9%	1,846
Domestic Partners	26	42%	7	11%	10	16%	2	3%	8	13%	8	13%	61
Employer/Employee	182	36%	91	18%	120	24%	36	7%	40	8%	23	4%	492
Ex-boy/girlfriend	1,568	37%	395	9%	939	22%	206	4%	539	12%	509	12%	4,156
Extended Family	192	38%	40	8%	129	26%	52	10%	35	7%	47	9%	495
Friend	494	57%	56	6%	101	11%	119	13%	52	6%	33	3%	855
Immediate Family	1,422	43%	245	7%	726	22%	224	6%	282	8%	379	11%	3,278
Individual/Corporation	9,046	53%	78	0%	194	1%	17	0%	4,936	29%	2,746	16%	17,017
Landlord/Tenant	2,049	46%	483	11%	717	16%	434	9%	292	6%	410	9%	4,385
Lover-in-common	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	1
Married	629	41%	148	9%	388	25%	39	2%	138	9%	157	10%	1,499
Member of Group	1	20%	0	0%	4	80%	0	0%	0	0%	0	0%	5
Neighbors	1,011	36%	261	9%	603	21%	525	18%	248	8%	117	4%	2,765
Other	534	40%	121	9%	227	17%	211	16%	89	6%	126	9%	1,308
Room/Housemates	102	39%	30	11%	30	11%	63	24%	22	8%	9	3%	256
School/Parent	2	7%	0	0%	23	85%	0	0%	2	7%	0	0%	27
Separated	427	39%	84	7%	248	22%	28	2%	181	16%	121	11%	1,089
Strangers	400	44%	174	19%	143	16%	64	7%	64	7%	47	5%	892
Total	24,597	47%	4,010	7%	7,115	13%	2,923	5%	7,990	15%	5,264	10%	51,899

Notes: Resolved: The dispute was resolved through conciliation, mediation, arbitration or facilitation.
Med. No Agree: A mediation session was held and the parties did not reach an agreement.
Declined: One of both parties declined to take part in the process.
No Show: One or both parties did not appear for a scheduled mediation or arbitration session.
No Contact: The program was unable to contact one or both parties.
Unamenable: Program staff determined the case was unamenable.

**TABLE 11
CROSSTABULATION OF REFERRAL SOURCE BY CASE DISPOSITION
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM, FY 2002-03**

	Resolved		Med. No Agreement		Declined		No Show		No Contact		Unamenable		Total
City Courts	4,228	47%	1,916	21%	1,570	17%	336	3%	606	6%	286	3%	8,942
County Court	12	38%	5	16%	7	22%	1	3%	2	6%	4	12%	31
Family Court	2,922	40%	674	9%	1,612	22%	285	3%	924	12%	842	11%	7,259
Town & Village Courts	396	44%	147	16%	183	20%	22	2%	89	10%	47	5%	884
Supreme Court	37	41%	15	16%	21	23%	1	1%	3	3%	13	14%	90
Business/Corporation	129	28%	2	0%	217	47%	2	0%	106	23%	4	0%	460
Child/Adult Protective	40	44%	10	11%	20	22%	4	4%	6	6%	10	11%	90
District Attorney	179	31%	31	5%	164	29%	70	12%	59	10%	60	10%	563
Division of Housing	121	71%	8	4%	17	10%	12	7%	8	4%	3	1%	169
Division of Human	1	33%	0	0%	1	33%	0	0%	1	33%	0	0%	3
Legal Aid	68	37%	7	3%	59	32%	5	2%	17	9%	27	14%	183
Media	28	28%	7	7%	40	40%	4	4%	6	6%	15	15%	100
Police	1,340	32%	346	8%	679	16%	1,194	29%	336	8%	186	4%	4,081
Private Agency	8,983	53%	22	0%	148	0%	23	0%	4,934	29%	2,765	16%	16,875
Private Attorney	54	30%	24	13%	65	36%	3	1%	14	7%	19	10%	179
Probation	72	31%	10	4%	56	24%	7	3%	27	11%	56	24%	228
Public Agency	2,471	52%	299	6%	710	15%	421	9%	387	8%	377	8%	4,665
Public Defender	10	76%	0	0%	2	15%	0	0%	1	7%	0	0%	13
Referred/Prev. Party	182	46%	30	7%	106	26%	18	4%	34	8%	23	5%	393
Religious Referral	1	16%	0	0%	4	66%	0	0%	1	16%	0	0%	6
School	1,552	78%	121	6%	178	8%	31	1%	20	1%	86	4%	1,988
Sheriff	20	42%	0	0%	22	46%	0	0%	3	6%	2	4%	47
State Police	3	23%	1	7%	7	53%	1	7%	0	0%	1	7%	13
Self Referred	956	39%	186	7%	545	22%	322	13%	209	8%	204	8%	2,422
Word of Mouth	377	33%	76	6%	371	33%	53	4%	134	11%	110	9%	1,121
Other	415	37%	73	6%	311	28%	108	9%	63	5%	124	11%	1,094
Total	24,597	47%	4,010	7%	7,115	13%	2,923	5%	7,990	15%	5,264	10%	51,899

Notes: Resolved: The dispute was resolved through conciliation, mediation, arbitration or facilitation.
Med. No Agree: A mediation session was held and the parties did not reach an agreement.
Declined: One of both parties declined to take part in the process.
No Show: One or both parties did not appear for a scheduled mediation or arbitration session.
No Contact: The program was unable to contact one or both parties.
Unamenable: Program staff determined the case was unamenable.

**TABLE 12
CROSSTABULATION OF CASE TYPE BY CASE DISPOSITION
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM, FY 2002-03**

	Resolved		Med. No Agreement		Declined		No Show		No Contact		Unamenable		Total
Administrative Hearing	1,048	73%	55	3%	207	14%	33	2%	11	0%	73	5%	1,427
Civil - Housing	2,093	48%	482	11%	709	16%	343	7%	297	6%	403	9%	4,327
Civil - Large Claim	273	44%	212	34%	78	12%	7	1%	20	3%	25	4%	615
Civil - Mobile Home	1	33%	0	0%	1	33%	0	0%	0	0%	1	33%	3
Civil - Small Claims	12,350	51%	1,516	6%	1,404	5%	278	1%	5,491	22%	2,923	12%	23,962
DSS Conciliation	829	49%	198	11%	77	4%	344	20%	199	11%	14	0%	1,661
Felony	14	23%	3	5%	17	28%	10	16%	5	8%	11	18%	60
Juvenile Delinquency	636	77%	43	5%	61	7%	29	3%	24	2%	26	3%	819
Matrimonial	213	36%	60	10%	191	32%	13	2%	37	6%	65	11%	579
Misdemeanor/Violation	2,387	35%	411	6%	1,554	23%	1,368	20%	614	9%	357	5%	6,691
Parenting Issues	3,468	39%	778	8%	2,150	24%	277	3%	1,047	12%	996	11%	8,716
Peer Mediation	135	80%	7	4%	16	9%	3	1%	4	2%	3	1%	168
Permanency	3	37%	1	12%	3	37%	0	0%	0	0%	1	12%	8
PINS / Pre-Pins	818	41%	160	8%	407	20%	163	8%	166	8%	253	12%	1,967
Youth	30	46%	7	10%	17	26%	2	3%	8	12%	1	1%	65
Other	299	35%	77	9%	223	26%	53	6%	67	8%	112	13%	831
Total	24,597	47%	4,010	7%	7,115	13%	2,923	5%	7,990	15%	5,264	10%	51,899

Administrative Hearings include: Agricultural Mediation, Lemon Law Arbitration, Special Education and Early Intervention Mediation, and VESID cases.

Notes: Resolved: The dispute was resolved through conciliation, mediation, arbitration or facilitation.
 Med. No Agree: A mediation session was held and the parties did not reach an agreement.
 Declined: One of both parties declined to take part in the process.
 No Show: One or both parties did not appear for a scheduled mediation or arbitration session.
 No Contact: The program was unable to contact one or both parties.
 Unamenable: Program staff determined the case was unamenable.

TABLE 13
Page 1 of 2
FAMILY DISPUTE SUMMARY *
WORKLOAD ANALYSIS FOR FY 2001-02 AND FY 2002-03

<u>TYPE OF DISPUTE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Total
Parenting Issues	8,052	83%	8,716	81%
Permanency	20	0%	8	0%
PINS / Pre-Pins	1,557	16%	1,967	18%
Total	9,629	100%	10,691	100%

<u>CASE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Resolved				
Mediated-Full Agreement	3,425	35%	3,108	29%
Mediated-Verbal Agreement	409	4%	487	4%
Mediated-Partial Agreement	0	0%	14	0%
Conciliated	626	6%	665	6%
Facilitated	9	0%	11	0%
Arbitrated	1	0%	4	0%
Subtotal	4,470	46%	4,289	40%
Other				
Med. No Agreement	922	9%	939	8%
Party(ies) Declined	2,034	21%	2,560	23%
Party(ies) No Show	455	4%	440	4%
Unable to Contact	927	9%	1,213	11%
Unamenable	587	6%	914	8%
Other	234	2%	336	3%
Subtotal	5,159	53%	6,402	59%
Total	9,629	100%	10,691	100%

<u>REFERRAL SOURCE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
City Courts	56	0%	64	0%
Family Courts	6,691	69%	6,985	65%
County Courts	7	0%	5	0%
Supreme Courts	97	1%	63	0%
Town/Village Courts	10	0%	12	0%
Law Enforcement	116	1%	94	0%
Legal Aid/Public Defender	40	0%	71	0%
Media	34	0%	15	0%
Previous Party	237	2%	183	1%
Private Agency	113	1%	118	1%
Private Attorney	93	0%	74	0%
Probation	158	1%	178	1%
Public Agency	575	5%	930	8%
Self Referred/Word Of Mouth	950	9%	1,216	11%
Other	452	4%	683	6%
Total	9,629	100%	10,691	100%

*Family Disputes include Parenting Issues (Child Custody, Visitation and Support) matters, Child Permanency issues, and matters which may involve a PINS (Person In Need of Supervision) petition.

TABLE 13
Page 2 of 2
FAMILY DISPUTE SUMMARY *
WORKLOAD ANALYSIS FOR FY 2001-02 AND FY 2002-03

<u>RELATIONSHIP OF PARTIES</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Acquaintances	59	0%	50	0%
Boy/Girlfriend	270	2%	170	1%
Child in Common	0	0%	69	0%
Client/Agency	35	0%	29	0%
Consumer/Merchant	16	0%	15	0%
Co-Workers	26	0%	11	0%
Divorced	1,459	15%	1,715	16%
Domestic Partners	50	0%	30	0%
Employer/Employee	7	0%	12	0%
Ex-boy/girlfriend	3,333	34%	3,714	34%
Extended Family	300	3%	269	2%
Friend	61	0%	72	0%
Immediate Family	2,050	21%	2,576	24%
Individual/Corporation	2	0%	4	0%
Landlord/Tenant	13	0%	3	0%
Lover-in-common	0	0%	1	0%
Married	912	9%	887	8%
Member of Group	1	0%	0	0%
Neighbors	7	0%	9	0%
Other	76	0%	68	0%
Room/Housemates	2	0%	0	0%
School/Parent	0	0%	22	0%
Separated	947	9%	962	8%
Strangers	3	0%	3	0%
Total	9,629	100%	10,691	100%

	<u>FY 2001-02</u>	<u>FY 2002-03</u>	<u>Percent Change</u>
Number Of Individuals Served Through:			
All Cases	27,269	29,256	7%
Conciliation, Mediation, Arbitration	15,484	14,708	-5%
Avg. Days From Intake To Disposition For:			
All Cases	30	34	11%
Conciliation, Mediation, Arbitration	31	32	6%
Total Cases With Single Sessions	4,205	3,688	-12%
Average Days To Disposition	26	27	5%
Total Cases With Multiple Sessions	756	785	4%
Average Days To Disposition	56	58	3%
Average Minutes Per Session	105	54	-49%

*Family Disputes include Parenting Issues (Child Custody, Visitation and Support) matters, Child Permanancy issues, and matters which may involve a PINS (Person In Need of Supervision) petition.

TABLE 14-A, Page 1 of 2

**FAMILY CASES* IN CDRCs RECEIVING SPECIAL UCS FUNDING FOR FAMILY COURT DISPUTE RESOLUTION
FISCAL YEAR 2002-03**

		<u>(1)</u> <u>Resolved</u>	<u>(2) Med. No</u> <u>Agreement</u>	<u>Party(ies)</u> <u>Declined</u>	<u>Party(ies)</u> <u>No Show</u>	<u>No</u> <u>Contact</u>	<u>Case</u> <u>Unamenable</u>	<u>Other</u>	<u>Total</u> <u>Cases</u>	<u>Resolution</u> <u>Rate (1/(1+2))</u>
Second	Kings	290	99	30	54	54	148	94	725	75%
	Richmond	107	19	25	14	14	12	5	194	85%
	District 2 Total	397	118	55	68	68	160	99	919	77%
Third	Albany	116	33	22	18	18	7	11	210	78%
	Columbia	14	6	13	0	0	8	4	102	70%
	Greene	11	3	8	1	1	8	2	44	79%
	Rensselaer	24	9	2	5	5	0	0	40	73%
	Sullivan	111	39	5	3	3	1	2	161	74%
	Ulster	67	14	76	4	4	14	0	216	83%
	District 3 Total	343	104	126	31	31	38	19	773	77%
Fourth	Clinton	23	2	5	3	3	0	0	34	92%
	Essex	3	3	6	1	1	0	0	13	50%
	Franklin	0	0	4	0	0	0	1	5	0%
	Fulton	22	7	34	10	10	1	1	76	76%
	Saratoga	9	2	5	1	1	3	4	34	82%
	Schenectady	27	5	26	3	3	8	6	98	84%
	St. Lawrence	14	0	0	1	1	1	0	16	100%
	Warren	3	0	1	0	0	1	0	9	100%
	District 4 Total	101	19	81	19	19	14	12	285	84%
Fifth	Herkimer	72	6	28	2	2	5	1	122	92%
	Jefferson	137	1	120	1	1	4	0	266	99%
	Lewis	8	0	19	0	0	1	0	28	100%
	Oneida	110	6	38	6	6	7	16	186	95%
	Onondaga	317	57	200	29	29	25	10	695	85%
	Oswego	105	28	75	1	1	14	13	245	79%
	District 5 Total	749	98	480	39	39	56	40	1,542	88%
Sixth	Broome	189	31	95	7	7	25	14	398	86%
	Chemung	174	15	115	12	12	9	4	409	92%
	Chenango	54	7	63	2	2	41	28	411	89%
	Cortland	52	11	22	5	5	8	2	105	83%
	Delaware	75	12	107	2	2	5	8	354	86%
	Madison	10	3	14	0	0	1	1	31	77%
	Otsego	120	30	116	1	1	13	7	309	80%
	Schuyler	46	3	15	1	1	0	0	72	94%
	Tioga	55	6	10	7	7	1	0	79	90%
	Tompkins	94	20	45	2	2	4	0	191	82%
	District 6 Total	869	138	602	39	39	107	64	2,359	86%

* Parenting (Child Custody, Visitation and Support), Child Permanency, and matters which may involve a PINS (Person In Need of Supervision) petition.

TABLE 14-A, Page 2 of 2

FAMILY CASES* IN CDRCs RECEIVING SPECIAL UCS FUNDING FOR FAMILY COURT DISPUTE RESOLUTION
FISCAL YEAR 2002-03

		<u>(1)</u> <u>Resolved</u>	<u>(2) Med. No</u> <u>Agreement</u>	<u>Party(ies)</u> <u>Declined</u>	<u>Party(ies)</u> <u>No Show</u>	<u>No</u> <u>Contact</u>	<u>Case</u> <u>Unamenable</u>	<u>Other</u>	<u>Total</u> <u>Cases</u>	<u>Resolution</u> <u>Rate (1/(1+2))</u>
Seventh	Cayuga	3	5	2	0	0	0	1	15	38%
	Livingston	135	33	31	8	8	6	6	222	80%
	Monroe	191	47	148	33	33	11	21	497	80%
	Ontario	41	7	13	2	2	3	3	74	85%
	Seneca	25	14	12	6	6	1	1	61	64%
	Steuben	46	10	47	5	5	7	3	143	82%
	Wayne	2	1	2	0	0	0	0	5	67%
	Yates	40	6	8	2	2	0	0	56	87%
	<i>District 7 Total</i>	483	123	263	56	56	28	35	1,073	80%
Eighth	Chautauqua	152	67	356	1	1	94	10	763	69%
	Erie	246	47	46	19	19	55	16	445	84%
	Niagara	123	17	130	9	9	142	9	482	88%
		<i>District 8 Total</i>	521	131	532	29	29	291	35	1,690
Ninth	Dutchess	49	36	118	11	11	17	7	244	58%
	Orange	69	24	35	15	15	0	0	144	74%
	Putnam	5	0	3	0	0	2	0	12	100%
	Westchester	133	22	45	11	11	84	3	313	86%
		<i>District 9 Total</i>	256	82	201	37	37	103	10	713
Tenth	Nassau	52	5	24	7	7	28	2	155	91%
		<i>District 10 Total</i>	52	5	24	7	28	2	155	91%
Eleventh	Queens	109	35	97	21	21	33	17	380	76%
		<i>District 11 Total</i>	109	35	97	21	21	33	17	380
Twelfth	Bronx	152	36	9	64	64	5	2	275	81%
		<i>District 12 Total</i>	152	36	9	64	64	5	2	275
Statewide Totals		4,032	889	2,470	410	1,165	863	335	10,164	82%

* Parenting (Child Custody, Visitation and Support), Child Permanency, and matters which may involve a PINS (Person In Need of Supervision) petition.

TABLE 14-B, Page 1 of 1
FAMILY CASES* IN CDRCs NOT RECEIVING SPECIAL UCS FUNDING FOR FAMILY COURT DISPUTE RESOLUTION
FISCAL YEAR 2002-03

		<u>(1)</u> <u>Resolved</u>	<u>(2) Med. No</u> <u>Agreement</u>	<u>Party(ies)</u> <u>Declined</u>	<u>Party(ies)</u> <u>No Show</u>	<u>No</u> <u>Contact</u>	<u>Case</u> <u>Unamenable</u>	<u>Other</u>	<u>Total</u> <u>Cases</u>	<u>Resolution</u> <u>Rate (1/(1+2))</u>
First	New York	102	31	19	22	22	22	6	218	77%
	<i>District 1 Total</i>	102	31	19	22	22	22	6	218	77%
Third	Schoharie	5	2	3	0	0	1	0	12	71%
	<i>District 3 Total</i>	5	2	3	0	0	1	0	12	71%
Fourth	Montgomery	24	8	29	6	6	4	0	80	75%
	Washington	93	1	26	0	0	20	6	167	99%
	<i>District 4 Total</i>	117	9	55	6	6	24	6	247	93%
Eighth	Allegany	2	1	1	0	0	0	0	4	67%
	Cattaraugus	5	6	4	2	2	1	0	18	45%
	Genesee	10	1	5	0	0	3	0	19	91%
	Wyoming	2	0	1	0	0	0	0	3	100%
	<i>District 8 Total</i>	19	8	11	2	2	4	0	44	70%
Ninth	Rockland	1	0	1	0	0	0	0	3	100%
	<i>District 9 Total</i>	1	0	1	0	0	0	0	3	100%
Tenth	Suffolk	2	0	1	0	0	0	0	3	100%
	<i>District 10 Total</i>	2	0	1	0	0	0	0	3	100%
Statewide Totals		246	50	90	30	48	51	12	527	83%

TABLE 14-C, Page 1 of 1
ALL FAMILY CASES* IN CDRCs FOR FAMILY COURT DISPUTE RESOLUTION
FISCAL YEAR 2002-03

	<u>(1)</u> <u>Resolved</u>	<u>(2) Med. No</u> <u>Agreement</u>	<u>Party(ies)</u> <u>Declined</u>	<u>Party(ies)</u> <u>No Show</u>	<u>No</u> <u>Contact</u>	<u>Case</u> <u>Unamenable</u>	<u>Other</u>	<u>Total</u> <u>Cases</u>	<u>Resolution</u> <u>Rate (1/(1+2))</u>
Special UCS Funding	4,032	889	2,470	410	1,165	863	335	10,164	82
No Special UCS Funding	246	50	90	30	48	51	12	527	83
Statewide Totals	4,278	939	2,560	440	1,213	914	347	10,691	82%

*Family cases include Parenting Issues (Child Custody, Visitation and Support) matters, Child Permanency issues, and matters which may involve a PINS (Person In Need of Supervision) petition.

TABLE 15 - Page 1 of 2
ALL NEW YORK CITY PROGRAMS - 2-YEAR WORKLOAD ANALYSIS

<u>CASE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Resolved				
Mediated-Full Agreement	2,720	25%	2,444	24%
Mediated-Verbal Agreement	847	7%	760	7%
Conciliated	1,489	13%	1,054	10%
Facilitated	0	0%	4	0%
Arbitrated	186	1%	205	2%
Subtotal	5,242	48%	4,467	45%
Other				
Med. No Agreement	1,070	9%	1,142	11%
Party(ies) Declined	1,322	12%	1,225	12%
Party(ies) No Show	1,964	18%	1,841	18%
Unable to Contact	528	4%	461	4%
Unamenable	424	3%	403	4%
Other	167	1%	312	3%
Subtotal	5,475	51%	5,384	54%
Total	10,717	100%	9,851	100%

<u>REFERRAL SOURCE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
City Courts	1,344	12%	1,324	13%
Family Courts	1,094	10%	1,055	10%
Supreme Courts	1	0%	1	0%
Town/Village Courts	6	0%	3	0%
Law Enforcement	4,911	45%	3,853	39%
Legal Aid/Public Defender	20	0%	37	0%
Media	14	0%	9	0%
Previous Party	40	0%	31	0%
Private Agency	99	0%	182	1%
Private Attorney	14	0%	10	0%
Public Agency	283	2%	326	3%
Self Referred/Word Of Mouth	1,477	13%	1,335	13%
Other	1,414	13%	1,685	17%
Total	10,717	100%	9,851	100%

<u>TYPE OF DISPUTE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Administrative Hearing	578	5%	542	5%
Civil - Housing	1,003	9%	1,072	10%
Civil - Large Claim	7	0%	440	4%
Civil - Mobile Home	0	0%	1	0%
Civil -Small Claims	1,808	16%	997	10%
Felony	20	0%	20	0%
Juvenile Delinquency	320	2%	361	3%
Matrimonial	24	0%	42	0%
Misdemeanor/Violation	5,387	50%	4,155	42%
Other	0	0%	316	3%
Parenting Issues	691	6%	779	7%
Peer Mediation	0	0%	100	1%
PINS / Pre-Pins	879	8%	1,013	10%
Youth	0	0%	13	0%
Total	10,717	100%	9,851	100%

TABLE 15 - Page 2 of 2
ALL NEW YORK CITY PROGRAMS - 2-YEAR WORKLOAD ANALYSIS

<u>RELATIONSHIP OF PARTIES</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percen t of	CASES	Percen t of
Acquaintances	1,226	11%	973	9%
Boy/Girlfriend	127	1%	107	1%
Client/Agency	539	5%	407	4%
Consumer/Merchant	541	5%	362	3%
Co-Workers	209	1%	161	1%
Divorced	57	0%	109	1%
Domestic Partners	23	0%	12	0%
Employer/Employee	104	0%	90	0%
Ex-boy/girlfriend	572	5%	558	5%
Extended Family	170	1%	132	1%
Friend	412	3%	533	5%
Immediate Family	1,103	10%	1,251	12%
Individual/Corporation	108	1%	410	4%
Landlord/Tenant	1,596	14%	1,313	13%
Lover-in-common	0	0%	1	0%
Married	106	0%	140	1%
Neighbors	2,335	21%	1,863	18%
Other	940	8%	926	9%
Room/Housemates	270	2%	191	1%
Separated	91	0%	90	0%
Strangers	188	1%	222	2%
Total	10,717	100%	9,851	100%

	<u>FY 2001-02</u>	<u>FY 2002-03</u>	<u>Percent Change</u>
Number Of Individuals Served Through:			
All Cases	23,515	22,423	-5%
Conciliation, Mediation, Arbitration	14,070	12,903	-8%
Avg. Days From Intake To Diposition For:			
All Cases	26	31	20%
Conciliation, Mediation, Arbitration	22	22	-3%
Total Cases With Single Sessions	4,654	4,109	-12%
Average Days To Disposition	19	17	-10%
Total Cases With Multiple Sessions	295	340	15%
Average Days To Disposition	55	60	10%
Average Minutes Per Session	89	51	-43%

TABLE 16 - Page 1 of 2
ALL PROGRAMS OUTSIDE NEW YORK CITY - 2-YEAR WORKLOAD ANALYSIS

<u>CASE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Resolved Mediated-Full Agreement	7,540	21%	6,804	16%
Mediated-Verbal Agreement	954	2%	908	2%
Mediated-Partial Agreement	0	0%	22	0%
Conciliated	9,752	27%	11,724	27%
Facilitated	62	0%	55	0%
Arbitrated	728	2%	617	1%
Subtotal	19,036	53%	20,130	47%
Other Med. No Agreement	2,806	7%	2,868	6%
Party(ies) Declined	5,021	13%	5,890	14%
Party(ies) No Show	1,137	3%	1,082	2%
Unable to Contact	4,407	12%	7,529	17%
Unamenable	2,064	5%	2,922	6%
Other	1,412	3%	1,627	3%
Subtotal	16,847	46%	21,918	52%
Total	35,883	100%	42,048	100%

<u>REFERRAL SOURCE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
City Courts	7,762	21%	7,618	18%
Family Courts	5,951	16%	6,204	14%
County Courts	14	0%	31	0%
Supreme Courts	168	0%	89	0%
Town/Village Courts	937	2%	881	2%
Law Enforcement	938	2%	851	2%
Legal Aid/Public Defender	190	0%	159	0%
Media	171	0%	91	0%
Previous Party	472	1%	362	0%
Private Agency	10,856	30%	16,699	39%
Private Attorney	189	0%	169	0%
Probation	241	0%	228	0%
Public Agency	3,782	10%	4,511	10%
Self Referred/Word Of Mouth	1,997	5%	2,208	5%
Other	2,215	6%	1,947	4%
Total	35,883	100%	42,048	100%

<u>TYPE OF DISPUTE</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percent of Total	CASES	Percent of Total
Administrative Hearing	695	1%	885	2%
Civil - Housing	2,684	7%	3,255	7%
Civil - Large Claim	16	0%	175	0%
Civil - Mobile Home	14	0%	2	0%
Civil -Small Claims	19,124	53%	22,965	54%
DSS Conciliation	1,460	4%	1,661	3%
Felony	49	0%	40	0%
Juvenile Delinquency	1,031	2%	458	1%
Matrimonial	402	1%	537	1%
Misdemeanor/Violation	2,339	6%	2,536	6%
Other	5	0%	515	1%
Parenting Issues	7,361	20%	7,937	18%
Peer Mediation	0	0%	68	0%
Permanency	20	0%	8	0%
PINS / Pre-Pins	678	1%	954	2%
Youth	5	0%	52	0%
Total	35,883	100%	42,048	100%

TABLE 16 - Page 2 of 2
ALL PROGRAMS OUTSIDE NEW YORK CITY - 2-YEAR WORKLOAD ANALYSIS

<u>RELATIONSHIP OF PARTIES</u>	<u>FY2001-02</u>		<u>FY2002-03</u>	
	CASES	Percen t of	CASES	Percen t of
Acquaintances	1,959	5%	1,471	3%
Boy/Girlfriend	344	0%	231	0%
Child in Common	0	0%	74	0%
Client/Agency	2,653	7%	2,595	6%
Consumer/Merchant	4,765	13%	4,958	11%
Co-Workers	82	0%	133	0%
Divorced	1,578	4%	1,737	4%
Domestic Partners	68	0%	49	0%
Employer/Employee	395	1%	402	0%
Ex-boy/girlfriend	3,195	8%	3,598	8%
Extended Family	395	1%	363	0%
Friend	496	1%	322	0%
Immediate Family	1,722	4%	2,027	4%
Individual/Corporation	10,818	30%	16,607	39%
Landlord/Tenant	2,864	7%	3,072	7%
Married	1,395	3%	1,359	3%
Member of Group	1	0%	5	0%
Neighbors	899	2%	902	2%
Other	385	1%	382	0%
Room/Housemates	68	0%	65	0%
School/Parent	0	0%	27	0%
Separated	983	2%	999	2%
Strangers	818	2%	670	1%
Total	35,883	100%	42,048	100%

	<u>FY 2001-02</u>	<u>FY 2002-03</u>	<u>Percent Change</u>
Number Of Individuals Served Through:			
All Cases	84,826	96,267	13%
Conciliation, Mediation, Arbitration	51,752	53,021	2%
Avg. Days From Intake To Dipoosition For:			
All Cases	29	26	-10%
Conciliation, Mediation, Arbitration	25	21	-16%
Total Cases With Single Sessions	11,810	10,160	-14%
Average Days To Disposition	20	16	-18%
Total Cases With Multiple Sessions	800	760	-5%
Average Days To Disposition	65	61	-7%
Average Minutes Per Session	67	34	-49%

TABLE 17, Page 1
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
FISCAL SUMMARY OF SPECIAL PURPOSE ADR PROGRAMS BY JUDICIAL DISTRICT

Judicial District	Program Type	County	2000-01	2001-02	2002-03	
Second	Family Court	Kings	\$120,000	\$123,600	\$129,780	
		Richmond	\$50,000	\$51,500	\$54,075	
		<i>District Total</i>	\$170,000	\$175,100	\$183,855	
Third	City Court	Albany (Albany)	\$15,000	\$15,000	\$15,450	
		Ulster (Kingston)	\$7,500	\$8,000	\$8,400	
		Rensselaer (Troy)	\$7,500	\$8,000	\$8,400	
		Columbia (Hudson)	\$5,000	\$5,500	\$5,665	
	Family Court	Albany	\$55,000	\$55,000	\$56,650	
		Columbia	\$12,500	\$12,500	\$13,250	
		Greene	\$20,000	\$20,000	\$21,218	
		Rensselaer	\$30,000	\$32,500	\$33,475	
		Sullivan	\$25,000	\$25,000	\$26,250	
		Ulster	\$37,500	\$37,500	\$38,625	
	<i>District Total</i>	\$215,000	\$219,000	\$227,383		
	Fourth	City Court	St. Lawrence (Ogdensburg)	\$5,800	\$6,000	\$6,180
			Clinton (Plattsburgh)	\$11,604	\$11,751	\$12,100
Saratoga (Saratoga Springs)			\$0	\$12,500	\$25,000	
Family Court		Clinton	\$14,100	\$14,500	\$14,935	
		Essex	\$13,400	\$14,000	\$14,420	
		Franklin	\$0	\$5,500	\$11,000	
		Fulton	\$0	\$12,500	\$25,000	
		Saratoga	\$25,000	\$26,000	\$26,780	
		Schenectady	\$25,000	\$30,000	\$30,900	
		St. Lawrence	\$0	\$5,500	\$11,000	
		Warren	\$25,000	\$26,000	\$26,780	
Supreme Court		Schenectady	\$15,000	\$35,000	\$36,050	
<i>District Total</i>		\$134,904	\$199,251	\$240,145		

(Continued on Page 2 of Table 17)

TABLE 17, Page 2
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
FISCAL SUMMARY OF SPECIAL PURPOSE ADR PROGRAMS BY JUDICIAL DISTRICT

Judicial District	Program Type	County	2000-01	2001-02	2002-03
Fifth	Family Court	Herkimer	\$30,000	\$41,000	\$42,230
		Jefferson	\$25,000	\$25,500	\$30,000
		Lewis	\$5,000	\$5,400	\$7,500
		Oneida	\$52,919	\$52,919	\$54,500
		Onondaga	\$54,000	\$54,000	\$60,000
		Oswego	\$16,000	\$26,000	\$30,000
		<i>District Total</i>		\$182,919	\$204,819
Sixth	Family Court	Broome	\$70,000	\$78,350	\$80,701
		Chemung	\$57,500	\$69,874	\$84,812
		Chenango	\$43,630	\$56,800	\$58,504
		Cortland	\$45,000	\$54,350	\$62,638
		Delaware	\$43,629	\$53,600	\$52,450
		Madison	\$7,500	\$7,725	\$8,000
		Otsego	\$109,494	\$98,044	\$101,000
		Schuyler	\$10,000	\$10,300	\$10,609
		Tioga	\$19,016	\$28,000	\$36,840
		Tompkins	\$57,500	\$65,550	\$67,517
<i>District Total</i>		\$463,269	\$522,593	\$563,071	
Seventh	Family Court	Cayuga	\$14,350	\$26,780	\$29,360
		Livingston	\$21,600	\$37,130	\$31,198
		Monroe	\$106,005	\$103,035	\$148,470
		Ontario	\$13,190	\$25,200	\$28,042
		Seneca	\$10,750	\$22,030	\$25,365
		Steuben	\$15,300	\$55,660	\$27,690
		Wayne	\$13,500	\$17,750	\$28,410
		Yates	\$15,900	\$28,780	\$17,535
	Supreme Court	Monroe	\$33,300	\$45,595	\$47,880
<i>District Total</i>		\$243,895	\$361,960	\$383,950	

(Continued on Page 3 of Table 17)

TABLE 17, Page 3
COMMUNITY DISPUTE RESOLUTION CENTERS PROGRAM
FISCAL SUMMARY OF SPECIAL PURPOSE ADR PROGRAMS BY JUDICIAL DISTRICT

Judicial District	Program Type	County	2000-01	2001-02	2002-03
(Continued)					
Eighth	Family Court	Chautauqua	\$15,811	\$45,229	\$48,919
		Erie	\$50,110	\$68,501	\$74,889
		Niagara	\$15,811	\$41,270	\$44,841
		<i>District Total</i>	\$81,732	\$155,000	\$168,649
Ninth	Family Court	Dutchess	\$14,597	\$45,486	\$47,760
		Orange	\$49,703	\$53,104	\$55,000
		Putnam	\$29,700	\$30,888	\$32,542
		Westchester	\$58,000	\$59,850	\$61,261
	Supreme Court	Orange	\$38,000	\$38,000	\$38,000
<i>District Total</i>	\$190,000	\$227,328	\$234,563		
Tenth	Family Court	Nassau	\$40,000	\$49,361	\$58,222
	Supreme Court	Nassau	\$40,000	\$49,362	\$59,223
<i>District Total</i>	\$80,000	\$98,723	\$117,445		
Eleventh	Family Court	Queens	\$119,000	\$123,600	\$129,780
		<i>District Total</i>	\$119,000	\$123,600	\$129,780
Twelfth	Family Court	Bronx	\$0	\$0	\$23,327
		<i>District Total</i>	\$0	\$0	\$23,327
<i>Total</i>			\$1,880,719	\$2,287,374	\$2,496,398

**TABLE 18
CRIMINAL COURT OF THE CITY OF NEW YORK
FY 2002-03 Court Dispute Referral Centers Activity Report**

CDRC STATISTICS		NEW YORK				BRONX				BROOKLYN				QUEENS				CITYWIDE			
2002C		Non DV	DV	Total		Non DV	DV	Total		Non DV	DV	Total		Non DV	DV	Total		Non DV	DV	Total	
Referred to	Service	#	#	#	%	#	#	#	%	#	#	#	%	#	#	#	%	#	#	#	%
ADR	Mediation Arbitration Conciliation	653	0	653	24%	1094	0	1,094	17%	1,552	0	1,552	27%	1,338	0	1,338	29%	4,637	0	4,637	24%
Criminal Complaints	Prosecute, etc. ¹	35	5	40	1%	3	611	614	10%	18	87	105	2%	0	0	0	0%	56	703	759	4%
District Attorney	Docketed Cases ²	100	69	169	6%	224	112	336	5%	186	75	261	5%	142	39	181	4%	652	295	947	5%
Police	Arrest, etc. ³	511	410	921	34%	1008	752	1760	28%	849	1132	1981	34%	697	467	1164	26%	3,065	2,761	5,826	30%
Family Court	Protective Orders, etc. ⁴	72	117	189	7%	148	1148	1296	20%	48	406	454	8%	54	320	374	8%	322	1,991	2,313	12%
Civil Court	L & T Small Claims	41	17	58	2%	52	20	72	1%	79	18	97	2%	172	46	218	5%	344	101	445	2%
Info. Only	No Referral	448	62	510	19%	536	255	791	12%	825	173	998	17%	549	115	664	15%	2,358	605	2,963	15%
Other Referrals	See Footnote ⁵	82	59	141	5%	370	58	428	7%	163	137	300	5%	352	247	599	13%	967	501	1,468	8%
Totals		1942	739	2681	1	3435	2956	6391	1	3720	2028	5748	1	3304	1234	4538	1	12401	6957	19358	1

Court Dispute Referral Centers ("CDRC's") provide information and referral services to members of the public who complain about other individuals with whom they are in an interpersonal dispute, and no arrest has been made. The Centers interview every complainant in person and provide options as to what to do about their dispute. Referrals are made to the above organizations and services. Matters are divided into DV (Domestic Violence) and other than Domestic Violence.

¹Includes matters: referred for prosecution on advice of ADA.

²Includes matters: cases already docketed, felony alleged, etc.

³Includes matters: referred to NYPD for arrest, to make or amend police complaint, matter under police investigation, etc.

⁴Includes matters: referred for Orders of Protection, custody & visitation, child support, juvenile offenders, FINS, etc.

⁵Includes matters: regarding NYCHA, other shelter, legal aid and attorney referrals, mentally ill complainants, consumer complaints, etc.