



STATE OF NEW YORK
UNIFIED COURT SYSTEM
F. WARREN TRAVERS
SUPREME COURT LIBRARY
RENSSELAER COUNTY COURTHOUSE ANNEX
86 SECOND STREET
TROY, NEW YORK 12180-4098
(518) 285-6183

September 29, 2016

Laura Hankin
Columbia County Courthouse
Supreme Court Library and Help Center
401 Union Street
Hudson, New York 12534

Dear Laura:

I write this letter to extend congratulations to you as you receive the Do It Yourself (DIY) Star award from the New York State Courts Access to Justice Center.

You are deserving of this award because you have the ability to master and apply knowledge that DIY forms bring to self represented litigants, the patience to help those who need assistance in basic computer skills, and the expertise to direct patrons to additional library resources that illuminate the court process and procedures further; thereby making the user's court experience complete and rewarding.

The best employees are those that have the gifts and knacks to both master their trade and apply it to their daily experience, to network with and engage others, and to further the mission of their organization. Your prior work experience as a public librarian, your pursuit of a graduate degree in library information and science, and your eagerness to both learn and advance legal reference technology are the solid foundations of your commitment to the Court's Library program and Access to Justice initiatives.

I applaud the work you do in Columbia County and for your dedication and resourcefulness with which you serve the public and the Unified Court System.

Again, congratulations on receiving the DIY Star award.

Sincerely,

Laura A. Barber
Principal Law Librarian