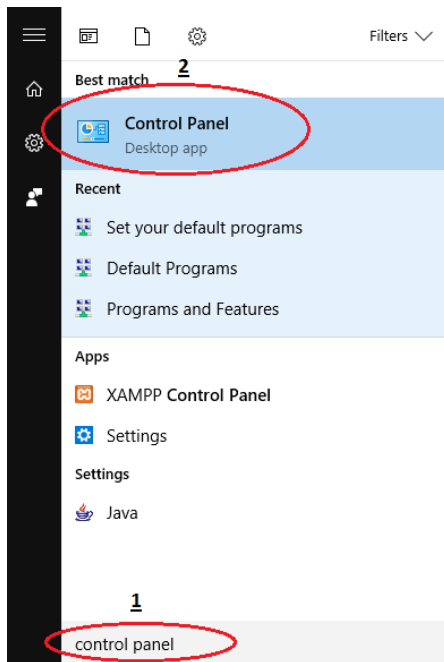


Trouble Creating an Email Fix for Windows 10

1. Click the **“Search Icon”** on the bottom left corner of your screen next to the windows button.



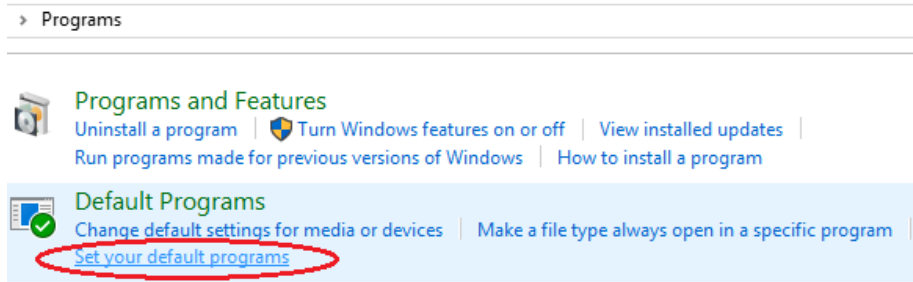
2. Type in **“Control Panel”** in the search menu & click on **“Control Panel”** on top.



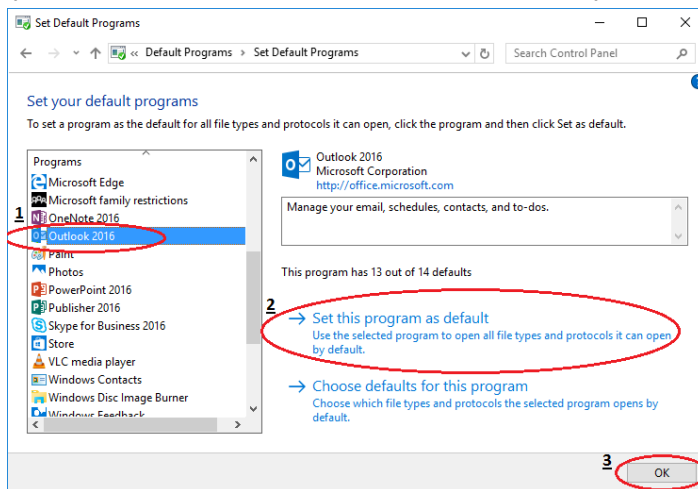
3. Choose the **“Programs”** Category.



4. Click on “Set your default programs”.



5. In the list of programs, look for your preferred email provider, (such as Outlook, Gmail, AOL, etc.), & click on it



A) Then click “Set this program as default”.

B) Click “k”.

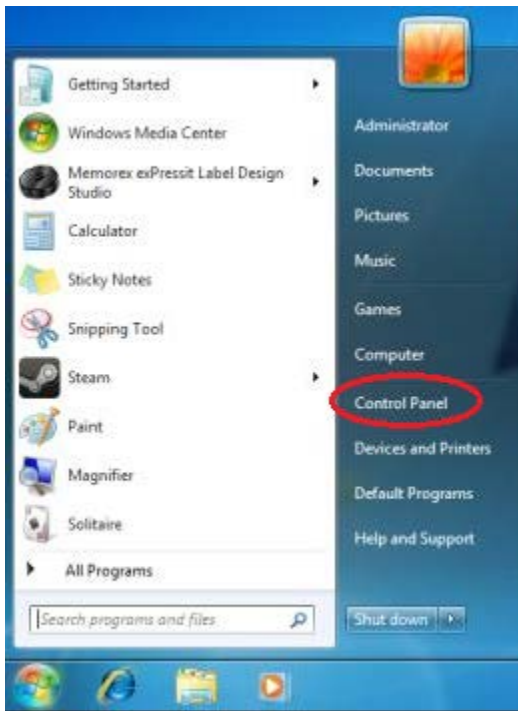
C) Close out the control panel.

Trouble Creating an Email Fix for Windows 7

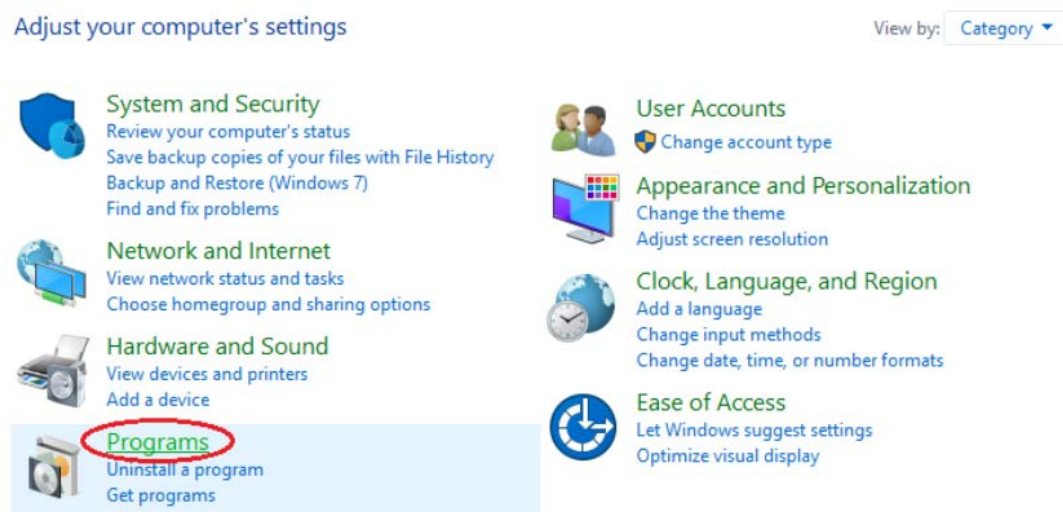
1. Click the “**Windows Icon**” on the bottom left corner of your screen.



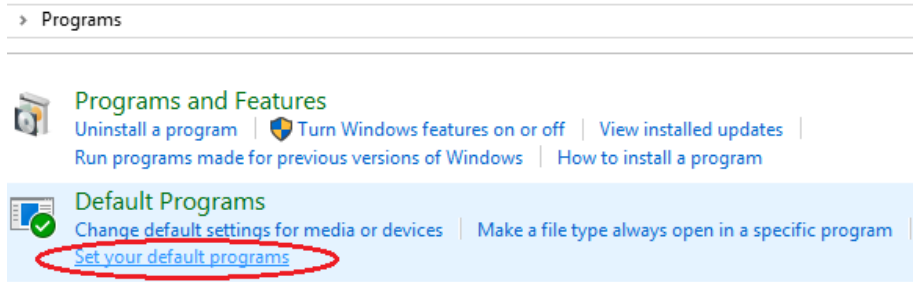
2. Select “**Control Panel**” in the windows menu.



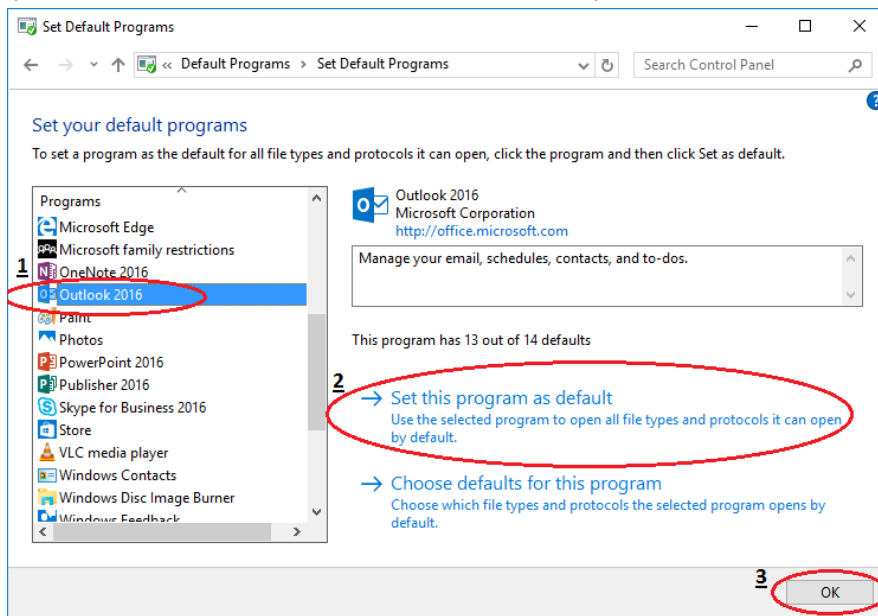
3. Choose the “**Programs**” Category.



4. Click on **“Set your default programs”**.



5. In the list of programs, look for your preferred email provider (such as Outlook, Gmail, AOL, etc.), & click on it.



6. Then click **“Set this program as default”**.

7. Click **“Ok”**.

8. Close out the control panel.

Trouble Creating an Email Fix for MAC OS X

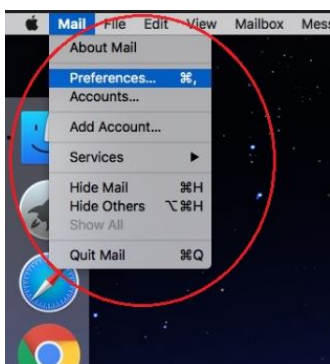
1. Click on the “**Application**” icon from the menu bar & select the “**Applications**” folder.



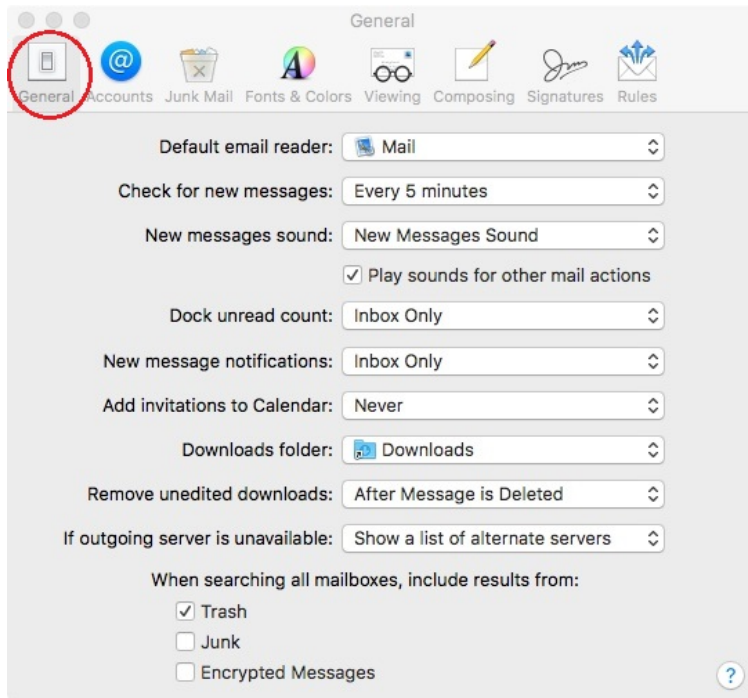
2. Open the “**Mail**” app.



3. From the mail app click on the “**Preferences**” icon located on top of the screen under the Mail menu.



4. Click on the **General** tab



5. Locate “**Default Email reader**”, then click on the drop-down menu & Choose your preferred email provider (such as Outlook, Gmail, AOL, etc.),

